Cron Jobs

B2B Quote Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension B2B Quote

Cron Jobs

B2B Quote uses Magento's standard `default` cron group for expiration, reminders, draft cleanup, and revision retention. If Magento cron is not running, interactive quote actions still work, but time-based maintenance stops.

Scheduled jobs

Job name	Default schedule	Purpose
`b2bquote_quote_check_expired`	Daily at 02:00	Moves eligible quotes past their validity date into the configured expired-state workflow.
`b2bquote_send_expiration_reminders`	Hourly	Sends reminders for configured intervals before expiry.
`b2bquote_delete_old_drafts`	Daily at 03:00	Deletes draft quotes older than the configured lifetime.
`b2bquote_cleanup_old_revisions`	Daily at 04:00	Removes eligible old revisions when revision cleanup is enabled.
`b2bquote_cleanup_temporary_attachments`	Hourly at minute 15	Deletes abandoned temporary attachment files older than **Temporary File Retention (Hours)** (`b2bquote/attachments/temporary_file_retention_hours`; `0` disables cleanup).

Schedules use the server's cron context. Quote date decisions can also depend on the Magento store timezone, so verify both when a job appears to run on the wrong day.

Required configuration

- Expiration reminders require email notifications, reminder delivery, intervals, and a template.
- Draft cleanup uses the customer-experience draft lifetime. A value of `0` disables lifetime-based deletion.
- Revision cleanup requires **Enable Revision Cleanup** and a positive retention period.
- Expiration processing needs valid expired-state statuses and transitions used by the extension's automated workflow.

Verify Magento cron

From the Magento installation:

```
php bin/magento cron:run --group default
```

Run it a second time when testing newly scheduled work: the first invocation can generate schedules and the next executes jobs that are due. In production, rely on Magento's configured operating-system cron rather than manual runs.

Inspect the `cron_schedule` table for the exact job code and review Magento logs for errors. A row marked `success` proves the job returned successfully; verify the affected quote or email as well.

Troubleshooting sequence

1. Confirm the operating-system cron invokes Magento regularly.
2. Confirm `default` group schedules are being generated and executed.
3. Filter `cron_schedule` by the B2B Quote job code.
4. Check store-scoped feature settings and the quote's dates and status.
5. Review Magento exception and system logs.
6. For reminders, verify mail transport and capture the expected message.
7. For cleanup, use a non-production fixture near the age boundary before enabling deletion on live data.

Do not “fix” a missed job by editing quote dates or deleting rows manually. Resolve scheduling or configuration first, then run the supported job.

Related pages

- Email Notifications
- Revision Tracking
- Quote Lifecycle
- Troubleshooting