



SOFTWARESILOS

Bulkgood Shipping Extension

PDF Manual

MODULE

bulkgood

LAST UPDATED

2026-03-29

CSV Import Issues

Bulkgood Shipping Extension · /bulkgood/troubleshooting/csv-import

Resolve issues importing table rate CSV files.

Common Issues

Import Fails

Symptoms:

- Error message on upload
- Rates not appearing

Solutions:

1. Check CSV format (UTF-8, no BOM)
2. Verify column headers match exactly
3. Check for empty rows
4. Remove special characters

Bulkgood Column Ignored

Symptoms:

- CSV imports but bulkgood not working

Solutions:

1. Column must be named exactly "Bulkgood"
2. Values must be 0 or 1 (not Yes/No)
3. No spaces in column name

Wrong Rates Applied

Symptoms:

- Rates don't match CSV values

Solutions:

1. Clear config cache after import
2. Check store view scope
3. Verify condition column values
4. Check for duplicate rows

CSV Format Requirements

Country,Region,Zip,Condition,Price,Bulkgood

Column	Format	Example
Country	ISO 2-letter	DE, US, *
Region	Code or *	BY, CA, *
Zip	Pattern or *	80*, 90210, *
Condition	Numeric	0, 10, 100
Price	Decimal	25.00
Bulkgood	0 or 1	1

Validation

Before import:

1. Open in text editor (not Excel)
2. Check encoding is UTF-8
3. Verify no hidden characters
4. Test with small file first

Related

- [Table Rate Setup](#)
- [Common Issues](#)