CSV Import Troubleshooting

Bulkgood Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Bulkgood

CSV Import Troubleshooting

Use a fresh export from the same website and Table Rates condition as your import. This is safer than building headers from memory.

Magento cannot find the Bulkgood column

The added header must be exactly `Bulkgood`. Keep its spelling and capitalization and remove leading or trailing spaces.

Use `0` or `1` in every data row:

- `0` for ordinary carts;
- `1` for carts containing a bulkgood.

Text such as `Yes`, `No` or `Bulk` is rejected. Negative values are also rejected.

Condition header is rejected

Magento changes the condition column according to the selected Table Rates condition. Export again after choosing the condition and retain the generated column name. Do not replace it with a generic header such as `Condition`.

Rows import but the method is unavailable

Confirm that the file was imported at the correct website scope and that a `Bulkgood = 1` row matches all request dimensions:

- destination country;
- region or wildcard;
- postcode or wildcard;
- active condition threshold;
- website.

Remember that the matching row is required even when a product source supplies the final price.

Existing rates disappeared

Magento Table Rates import replaces the website's rate dataset. Add both ordinary and bulk rows to one complete file before importing it. Export immediately after import to verify the saved result.

Duplicate-row error

Rows must be unique across website, destination, condition, threshold and Bulkgood flag. Remove accidental duplicates. A matching `Bulkgood = 0` and `Bulkgood = 1` pair is

valid because the flag differs.

File hygiene

- Save as a normal comma-separated file using the encoding accepted by your Magento environment.
- Keep decimal values unformatted, such as `45.0000`.
- Do not add currency symbols or thousands separators.
- Remove blank rows after the final record.
- Test a small file in a non-production environment before replacing a large matrix.

After a successful import, clear configuration cache and test ordinary, bulk and mixed carts.