



SOFTWARESILOS

Bulkgood Shipping Extension

PDF Manual

MODULE

bulkgood

LAST UPDATED

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Price Calculation Issues

Bulkgood Shipping Extension · </bulkgood/troubleshooting/price-calculation>

Resolve issues with bulkgood price calculations.

Common Issues

Wrong Price Displayed

Symptoms:

- Shipping price doesn't match expected
- Price not updating with quantity changes

Solutions:

1. Enable debug logging
2. Check priority order
3. Verify calculation method
4. Review table rate CSV

Price Not Applying

Symptoms:

- Bulkgood items showing \$0 shipping
- Standard rate used instead

Solutions:

1. Verify product has bulkgood attribute
2. Check table rate CSV has bulkgood column
3. Ensure CSV is uploaded for correct scope
4. Clear config cache

Quantity Not Factored

Symptoms:

- Same price regardless of quantity

Solutions:

1. Enable "Calculate by Qty" setting
2. Check calculation method
3. Verify table rate conditions

Debugging Steps

1. **Enable Logging**

Stores > Config > Table Rates > Enable Logging: Yes

2. Check Logs

```
tail -100 var/log/bulkgood.log
```

3. Verify Product Setup

- Is Bulkgood: Yes
- Bulkgood price (if using product attribute)

4. Review CSV

- Bulkgood column present
- Values are 0 or 1
- Country/region matches

Related

- [Debug Logging](#)
- [Common Issues](#)