



Orders and Emails

Customer ID Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
[Magento 2 Extension Customer ID](#)

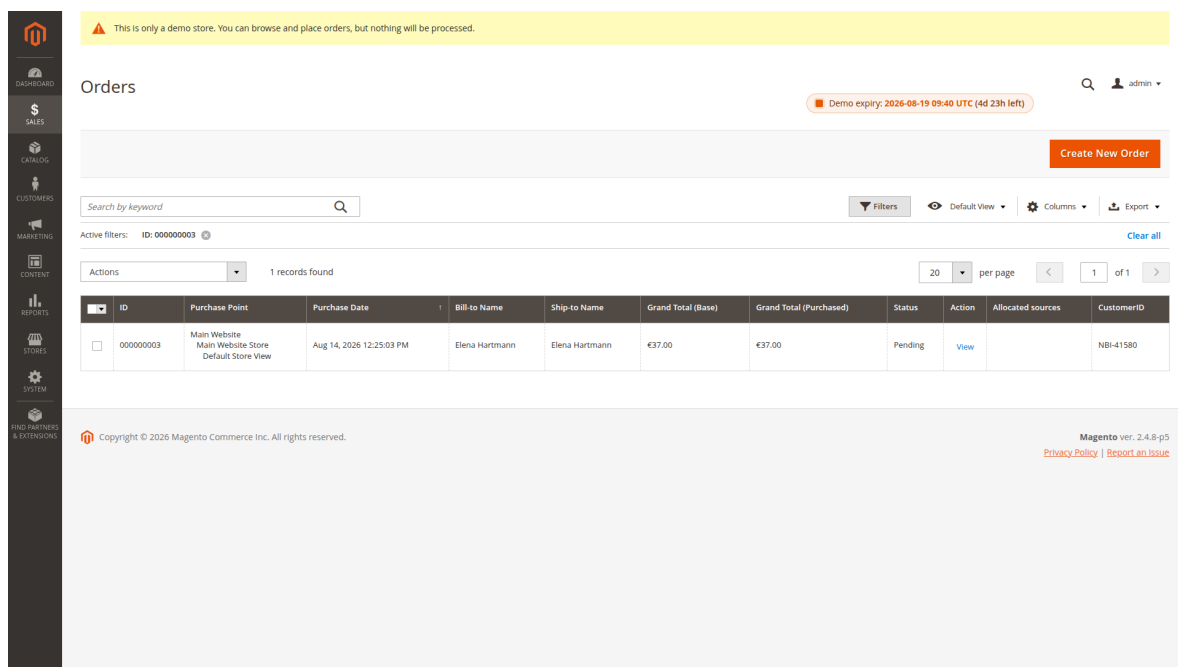
Orders and Emails

When a signed-in customer places an order, or an administrator creates an order for a customer account, the extension copies the account's Customer ID into the order field `customerid`.

This preserves the business number used at order creation. Changing the customer account later does not rewrite historical orders.

Magento Admin

The sales order grid includes a **Customer ID** column. Use it to match Magento orders with ERP, service-desk or telephone enquiries without confusing the business number with Magento's internal customer ID.



The screenshot shows the Magento Admin interface for the 'Orders' section. A yellow banner at the top states: 'This is only a demo store. You can browse and place orders, but nothing will be processed.' The 'Orders' grid displays one record with the following details:

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	CustomerID
000000003	Main Website Main Website Store Default Store View	Aug 14, 2026 12:25:03 PM	Elena Hartmann	Elena Hartmann	€37.00	€37.00	Pending	View		NBI-41580

Guest orders normally leave the field empty because no customer account supplies a Customer ID.

APIs

Loaded orders expose the value through the OrderInterface extension attribute `customerid`. See [API integration](#) for the field-name distinction.

Order emails

The extension adds the copied value to the order object as `mageb2b_customer_id` before Magento renders an order email. It does not automatically change every email template. See the [field names reference](#) before mapping customer and order data in an integration.

If your customized order template needs the value, add and test the variable in staging. Keep the template change in your theme or email customization rather than editing vendor files.

What is not changed

Customer ID does not alter order numbering, invoice numbering or credit memo numbering. It also does not place the value into invoice PDFs by itself.