



SOFTWARESILOS

Customer Documents Extension

PDF Manual

MODULE

customerdocuments

LAST UPDATED

2026-03-29

CSV Format

Customer Documents Extension · /customerdocuments/addons/csv_import_export/csv-format

This add-on uses one CSV format for both export and import.

File Requirements

- **Encoding:** UTF-8 (with or without BOM)
- **Line endings:** LF or CRLF
- **Delimiter:** comma (default)
- **Enclosure:** double quote

Example CSV

```
"name","description","password","path","is_public","max_downloads","customer_group_ids","customer_ids","created_at","category_id","show_in_sidebar","valid_from","valid_to","send_email","tags","product_links"
"Document
Name","Description","mysecret123","var/import/customerdocuments/test_1.pdf",
"1","0","General,Wholesale","roni_cost@example.com,mycustomer2@gmail.com",
"", "General", "0", "2025-01-01", "2025-12-31", "0", "important,contract", "WSH12-
29-Red@default@10|24-MB01@default@20"
```

Column Notes

- `id`: optional; needed to update an existing document without changing the file
- `name`, `description`: required
- `path`:
 - required for new documents
 - points to a real file on disk (relative to Magento root)
 - importer copies the file into `pub/media/<upload_path>/`
- `customer_ids`: comma-separated customer **emails**
- `customer_group_ids`: comma-separated customer group **codes**
- `category_id`: category **name**
- `send_email`: 1 queues email notifications after import
- `tags`: comma-separated tags
- `product_links`: optional document-to-product links in format `sku@store_code@position|sku2@store_code@position`

Related

- [Import Documents](#)
- [Export Documents](#)