



SOFTWARESILOS

Customer Documents Extension

PDF Manual

MODULE

customerdocuments

LAST UPDATED

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Access Control

Customer Documents Extension · /customerdocuments/features/access-control

Customer Documents controls access per document using:

- **Public access** (`is_public`)
- **Customer assignments** (specific customer IDs)
- **Customer group assignments**

The effective rule is:

- If `is_public = 1` → access is allowed.
- Otherwise, the customer must be logged in and either:
 - explicitly assigned to the document, or
 - in an assigned customer group.

Where To Configure It

Admin:

- Customers > Customer Documents > All Documents

On each document you can configure:

- customers
- customer groups
- public access
- validity (`valid_from` / `valid_to`)
- max downloads
- password (optional)

Website Scope

Each document is stored with a `website_id`. In the frontend list, documents are filtered to:

- `website_id = 0` (all websites) **or**
- the current website id

Public Links vs “My Documents”

There are two different download flows:

“My Documents” (customer account)

- Requires login.
- Uses `customerdocuments/index/checkdownload` (AJAX) and `customerdocuments/index/downloadfile`.

Public download link

- Only works for documents with **Is Public = Yes**.
- Uses `customerdocuments/download/file?id=<document_id>` (optionally

&password=...).

See: [Downloads & Security](#)