



SOFTWARESILOS

Customer Documents Extension

PDF Manual

MODULE

customerdocuments

LAST UPDATED

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Link Documents

Customer Documents Extension · /customerdocuments/features/link-documents

Customer Documents can automatically link uploaded files to Magento entities (orders, invoices, shipments) based on filename patterns.

What “Linking” Means

Linking allows you to show related documents on:

- order view
- invoice view
- shipment view

Configuration

Configure under:

- Stores > Configuration > MageB2B > Customer Documents > Link Documents

Settings:

- **Enabled automatic link of documents**
- **Entity Patterns** (pattern list)
- **Show message when linked documents are empty**

Pattern Syntax

Patterns use placeholders in curly braces, replaced with entity data.

Example (order PDF by increment id):

```
order-{increment_id}.pdf
```

The nightly process builds expected filenames from your configured patterns and links matching documents automatically.

Supported entity types in the core module:

- order
- invoice
- shipment

Additional entity types can be provided by compatible add-ons or custom integrations.

Cron

The linking process runs nightly:

- link_customer_documents (daily 03:00)

See: [Cron Jobs](#)

Known Limitation

Depending on installed version/customization, the option "**Show message when linked documents are empty**" may behave inconsistently in some storefront contexts.

If you rely on this message for customer guidance, test it in your exact theme and checkout/account setup.