



SOFTWARESILOS

Customer Documents Extension

PDF Manual

MODULE

customerdocuments

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Product Page Downloads Tab

Customer Documents Extension · /customerdocuments/features/product-page-tab

When enabled and applicable, Customer Documents adds a **Downloads** tab on product detail pages.

How It Appears

The tab is shown in product details area as **Downloads**.

Important:

- if no eligible documents are found for the current product/store/customer context, the tab is not rendered

Document Rendering Modes

Configuration: **Stores > Configuration > MageB2B > Customer Documents > Product View Mode**

- **Default (Flat List)**
- **Group by Category**

What Customers See

The tab can show:

- document link/title (depending on **Show Document Name**)
- optional description
- optional password-protection hint

Password-protected documents trigger a password prompt before download.

Access Rules Still Apply

A document assigned to a product is shown only if access checks pass for the current visitor/context.

See:

- [Access Control](#)
- [Downloads and Security](#)

Common Visibility Checks

If the tab or documents are missing:

- verify product assignment exists
- verify current store view context
- verify document validity window and access assignment
- verify frontend is enabled for Customer Documents

Related

- [Product Assignments](#)
- [Configuration](#)