



SOFTWARESILOS

Customer Documents Extension

PDF Manual

MODULE

customerdocuments

LAST UPDATED

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Cron Jobs

Customer Documents Extension · /customerdocuments/getting-started/cron-jobs

Customer Documents registers several cron jobs. Make sure Magento cron is running correctly.

Jobs

- `send_document_notification` (every 30 minutes): sends queued document notification emails
- `link_customer_documents` (daily 03:00): automatically links documents to entities (if enabled)
- `delete_missing_files` (daily 04:00): deletes DB records for missing files (if enabled)
- `customerdocuments_cleanup_old_notifications` (daily 05:00): deletes old notification history (based on config)

Troubleshooting

- If emails do not send: check `send_document_notification` runs and the mail setup works.
- If links do not appear on orders/invoices: check `link_customer_documents` and pattern configuration.