Create a customer price

Customer Specific Prices Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Customer Specific Prices

Create a customer price

Open **Pricesystem > Customerprice > All Customerprices** and select **Add New Customerprice**. You can also manage a customer's records from the customer edit screen.

Complete the price record

Field	Purpose
Customer	The customer who receives the price
Product	The product to which the agreement applies
Quantity	The minimum quantity for this price tier
Price	The fixed amount, surcharge or discount
Price Application Type	Fixed, Surcharge, Surcharge %, Discount or Discount %
Base Price	The product price used for a relative surcharge or discount
Website	All websites or one specific website
From Date / To Date	Optional date range in which the record is active

For a fixed contract price, choose **Fixed** and enter the final unit price. For a percentage discount, choose **Discount %**, enter the percentage as the value, and confirm the base price source.

Example

Northstar Industrial has agreed to pay 86.50 for product `FIELD-BAG-24` from a quantity of ten:

```
Customer: Northstar Industrial
Product: FIELD-BAG-24
Quantity: 10
Price: 86.50
Price Application Type: Fixed
Website: Main Website
From: empty
To: empty
```

Save the record, sign in as the selected customer, and add at least ten units to the cart. Test a quantity below the threshold as well. This confirms both the agreement and the fallback price.

Avoid ambiguous records

Keep quantity thresholds and date ranges deliberate. Two records for the same customer, product and context can be difficult to reason about even when Magento accepts them. If a contract changes, end the old record before the new one begins.

Continue with quantity thresholds, date ranges, or website scope.