



SOFTWARESILOS

DATEV Export Pro Extension

PDF Manual

MODULE

datev

LAST UPDATED

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Troubleshooting

DATEV Export Pro Extension · /datev/getting-started/troubleshooting

Export Fails Immediately

Check:

- Mapping JSON is valid (use **Validate Mapping** in config)
- Required mappings exist (invoice/credit memo mappings must not be empty)
- Invoice/credit memo state filters include the documents you expect

“No invoices found” / “No credit memos found”

The exporter filters by:

- `created_at` date range (inclusive, end date is treated as 23:59:59)
- optional `store_id`
- configured export states

Try:

- expanding the date range
- temporarily enabling more states (e.g. `Paid` and `Pending`)

XML Validation Errors

If “Validate XML against XSD” is enabled, validation is executed for:

- archive XML file
- each document XML file

Try:

- switching schema version to `v060`
- temporarily disabling validation to isolate mapping issues

Mapping Produces Empty Values

Use default values:

- `Stores > Configuration > MageB2B > DATEV Export Pro > Variable Default Values`

Defaults must be keyed by the **exact variable path** you use in the mapping (e.g. `invoice.order.customer_firstname`).

Where Are The Files?

Exports are written to:

- `var/export/datev/`

CLI Export Fails

If `bin/magento datev:export` fails, verify:

- `--export_type` is `invoice` or `creditmemo`
- `--export_format` is `csv`, `xml`, or `both`
- dates use `YYYY-MM-DD`
- `from/to` range contains documents for the selected `states/store`