



FAQ

DATEV Export Pro Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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FAQ

Which export format should I use?

Use DATEV EXTf CSV when the recipient expects booking batches or customer master data in the conventional DATEV import format. Use XML when the accounting workflow expects an XML package, document references or bundled PDFs. Ask the receiving accountant which variant and mapping they accept before scheduling exports.

Does the extension post entries directly into DATEV?

No. It creates files from Magento invoices and credit memos. Download, email or scheduled delivery hands those files to the next accounting step; the extension does not log in to DATEV and post the entries automatically.

Does an export change Magento orders or invoices?

No accounting values are recalculated by creating an export. The extension reads the selected sales documents and writes export files. Automatic delivery records which documents have already been transferred so that scheduled runs can avoid unintended duplicates.

Which date does the document filter use?

The invoice or credit memo creation date is used. It is not necessarily the order date or payment date. Test a short period containing one known document before exporting a month or quarter.

Can invoices and credit memos be exported together?

Yes, when both document types and their relevant states are selected. Credit memos are represented as their own accounting documents rather than silently altering an earlier invoice row.

Can the export include invoice and credit memo PDFs?

Yes. Enable document download for the manual, email or scheduled workflow that should include them. The result is delivered as a ZIP when the selected format contains more than one file.

What does Both (CSV + XML) create?

It creates separate archives for separate import paths. The accounting-data ZIP contains the EXTf booking file and selected master data. The XML document ZIP contains the XML package and its linked PDFs. Manual exports show one download button for each archive;

email and scheduled exports attach them separately.

Why do PDFs in a transfer-compatible XML package have identifier-based names?

`document.xml` links each document to its PDF through a persistent transfer identifier. The PDF uses that identifier as its filename so the receiving software can resolve the attachment. Depending on the selected schema, the name is based on a GUID or the corresponding v05 identifier rather than the Magento invoice or credit memo number.

What are column mappings for?

Mappings connect Magento document data to the fields expected in the output. They can use document variables, defaults and supported function providers. Treat the supplied mapping as a practical starting point and have the recipient verify account fields, tax treatment and identifiers.

Can customer master data be exported separately?

Yes. Master-data export creates DATEV-compatible customer records independently from the booking export. Decide with the recipient whether master data is maintained through this file or in another system before enabling scheduled delivery.

Are OSS and IOSS included in the normal booking export?

They have a separate reporting workflow under **Sales > DATEV > DATEV OSS Export**. The preview groups eligible cross-border transactions according to the selected scheme and period. It does not submit a tax return.

Where are generated files stored?

Generated files are kept below `var/export/datev/` on the Magento server. Admin exports either download one result directly or show one button for each generated package. Apply your normal access, backup and retention policy to that directory.

Should I enable automatic exports immediately?

No. First export a small, known period manually and let the receiving accountant import and approve the result. Enable the schedule only after identifiers, mappings, encoding and document selection are confirmed.

What should I do when an export fails?

Start with [Common Issues](#). It separates document-selection, mapping, encoding, XML, PDF, cron and OSS problems so you can test the failing stage directly.