E-Invoice Documentation

PDF Manual

MODULE

e-invoice

LAST UPDATED

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Error Handling

E-Invoice Documentation · /e-invoice/features/error-handling

Configure how the extension handles E-Invoice generation failures.

Blocking Document Creation on Error

The primary “hard stop” control is **blocking document creation** when E-Invoice generation fails.

Configuration

Go to **Stores > Configuration > MageB2B > E-Invoice**:

Setting	Behavior
Invoice Settings → Block Invoice on E-Invoice Error	Prevent invoice creation if generation fails
Credit Memo Settings → Block Credit Memo on E-Invoice Error	Prevent credit memo creation if generation fails

Error Types

Validation Errors

E-Invoice doesn't meet format requirements:

- Missing required fields (VAT ID, etc.)
- Invalid data formats
- XSD schema violations

Generation Errors

Technical failures during generation:

- PDF generation failed
- XML creation error
- File storage error

Configuration Errors

Missing or invalid configuration:

- Company data incomplete
- Invalid IBAN/BIC format
- Missing seller contact details (XRechnung BR-DE-2)

Error Notifications

Enable Notifications

Stores > Configuration > MageB2B > E-Invoice > Validation & Error Handling:

Setting	Description	Default
Enable Error Notifications	Send email on failures	No
Error Notification Email	Recipient address	-
Error Notification Threshold	Send after X consecutive failures	3

Notification Contents

Email includes:

- Invoice increment ID
- Error message
- Timestamp
- Store view
- Link to invoice in admin

Batch Error Notifications

For cron/queue modes, batch notifications are sent:

- After configured threshold is reached
- Summary of all failed invoices
- Individual error details

Error Recovery

Manual Retry

1. Go to **Sales > Invoices**
2. Open the failed invoice
3. Click **Generate E-Invoice**

For credit memos, use **Sales > Credit Memos** and run **Generate E-Invoice** from the document view.

Mass Retry

1. Go to **Sales > Invoices**
2. Filter by status "error"
3. Select invoices
4. Choose **Generate E-Invoice** (mass action)

Common Errors

"VAT ID is required"

Cause: Company VAT ID not configured

Solution: Configure VAT ID in E-Invoice settings

"Invalid IBAN format"

Cause: IBAN doesn't pass validation

Solution: Verify IBAN is correct with country prefix

"Leitweg-ID missing"

Cause: This extension does not require a Leitweg-ID for XRechnung generation (B2B usage). If you need B2G submission requirements (Leitweg-ID, routing, portals), handle that in your integration layer.

Solution: Verify required company/contact data and validate the generated XML with your target receiver rules.

"PDF generation failed"

Cause: Magento PDF renderer error

Solution:

- Check Magento's standard PDF works
- Verify all fonts are available
- Check PHP memory limits

"XSD validation failed"

Cause: XML doesn't match schema

Solution:

- Check all required fields are filled
- Verify data formats
- Review validation error details

Logging

Log Location

The extension writes to Magento’s standard logs:

- `var/log/system.log`
- `var/log/exception.log`

Log Contents

- Generation start/end
- Validation steps
- File operations
- Error stack traces (when exceptions occur)

Best Practices

1. Keep **Block on Error** disabled while you validate your setup
2. Enable **notifications** in production

3. Enable **Retry Failed Generations** to auto-recover transient issues

Related

- Generation Modes
- Status Tracking
- Troubleshooting