



Status Tracking

E-Invoice Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-09-20

SOURCE
[Open this article online](#)

EXTENSION
[Magento 2 Extension E-Invoice](#)

Status Tracking

E-invoice state lives on the Magento invoice or credit memo. Both grids expose a status column for finding work. The invoice and credit-memo detail pages show the richer metadata and actions that are actually available.

Status values

Status	What it means	What to do
scheduled	Waiting for the hourly einvoice_process_scheduled cron worker	Confirm cron runs; check the flow's scheduled batch size
queued	Claimed and published to the message queue, waiting for the consumer	Confirm the matching consumer is running
processing	A worker or the current request is generating the document	Wait; rows stuck past the recovery timeout are reclaimed automatically
generated	Local document generation completed and its metadata was recorded	Download and validate before delivery
error	The last generation attempt failed	Read the stored error, fix its cause, then retry once
disabled	Automatic mode is disabled for this flow	Use a manual action when a document is needed

generated is a local generation state, not a delivery receipt. It does not mean a PEPPOL access point, portal or customer received or accepted the file.

Invoice view

Open **Sales > Invoices**, then select the invoice. The E-Invoice Information section can show:

- status and last error;
- selected format and hybrid/XML document type;
- generation timestamp;
- **Generate E-Invoice** when generation is needed;
- **Download XML**;
- **Download PDF** for a hybrid document;
- **Validate E-Invoice** and **View XML Content**.

View Invoice #000000003

← Back Login as Customer Send Email Print

Items Invoiced

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Wayfarer Messenger Bag SKU: 24-MB05	€45.00	4	€180.00	€0.00	€0.00	€180.00

Order Total

Invoice History

Comment Text

☐ Notify Customer by Email
☐ Visible on Storefront

Submit Comment

Invoice Totals

Subtotal	€180.00
Shipping & Handling	€20.00
Grand Total	€200.00

Aug 10, 2026 9:05:27 AM | Customer **Not Notified** | [Edit](#)

Approved for structured invoice processing.

E-Invoice Information

E-Invoice Status

Status

GENERATED

Format

XRechnung 3.0.x (B2B)

Document Type

XML Only

Customer Type

B2B (Business)

Generated At

2026-08-10 07:05:27

E-Invoice Actions

Download XML

Validate E-Invoice

View XML Content

Credit-memo view

Credit memos have their own information block and actions when general e-invoicing and credit-memo e-invoicing are enabled for the store view. Before generation it can offer **Generate E-Invoice**. After generation it can offer XML/PDF downloads where files exist and **View XML Content**. It does not expose the invoice detail page's **Validate E-Invoice** action.

View Credit Memo #000000002

← Back Login as Customer Send Email Print

Items Refunded

Product	Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
Wayfarer Messenger Bag SKU: 24-MB05	€45.00	1	€45.00	€0.00	€0.00	€45.00

Memo Total

Credit Memo History

Comment Text

☐ Notify Customer by Email
☐ Visible on Storefront

Submit Comment

Credit Memo Totals

Subtotal	€45.00
Shipping & Handling	€0.00
Adjustment Refund	€0.00
Adjustment Fee	€0.00
Grand Total	€45.00

Aug 10, 2026 9:08:47 AM | Customer **Not Notified** | [Edit](#)

One field bag returned due to transit damage.

E-Invoice Information

E-Invoice Status

Status

GENERATED

Format

XRechnung 3.0.x (B2B)

Document Type

XML Only

Customer Type

B2B (Business)

Generated At

2026-08-10 07:08:47

E-Invoice Actions

Download XML

View XML Content

Grids and mass actions

The invoice grid adds exactly one visible E-Invoice column: **E-Invoice Status**. Its E-Invoice mass actions are **Generate E-Invoice** and **Download E-Invoices (ZIP)**. The credit-memo grid adds the same **E-Invoice Status** column and the **Generate E-Invoice** mass action.

There is no visible mass-validation action in either grid. Invoice validation is a detail-page action. Admin-role ACL and the feature switches control whether the declared columns and actions are available; the UI plugins also hide them when the feature is disabled.

Data recorded on the sales document

The module persists:

- status;
- format;
- generated timestamp;
- relative XML and PDF paths;
- last error message;
- validation/customer metadata used by the workflow.

The service updates the corresponding sales grid after relevant status changes.

A practical monitoring routine

1. Filter the invoice grid's **E-Invoice Status** column for **error** and stale **scheduled/queued/processing** rows.
2. The credit-memo grid exposes the same **E-Invoice Status** column; use it or open the record for detail.
3. For **scheduled**, confirm the hourly cron worker runs and the batch size fits the volume; for **queued**, check the matching consumer.
4. For **error**, open the document and copy the exact message into the incident record.
5. Correct the source or configuration problem and generate once.
6. Validate an invoice through its detail action or validate an exported invoice/credit-memo file with the appropriate CLI or external tool.
7. Track delivery in the downstream system; Magento's statuses do not cover transmission.

Magento's standard **system.log** and **exception.log** contain technical generation details. They are not a permanent accounting audit log; retain the documents and downstream delivery evidence according to your own policy.

Related

- [Generation Modes and Triggers](#)
- [Error Handling](#)
- [Document Storage, Email and Downloads](#)