Flex Shipping

Flex Shipping Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Flex Shipping

Flex Shipping

SoftwareSilo Flex Shipping lets you build shipping methods around the way an order will actually be packed. Rates can depend on destination, postcode, weight, volume and package count. You can also limit a method with cart and address conditions.

The extension is useful when a single flat rate cannot describe your shipping costs. Typical examples include bulky goods, products that must ship separately, regional freight rates and mixed B2B orders.

How the setup fits together

1. A **method** defines what the customer sees and how packages are built.
2. **Rates** define where the method is available and how much it costs.
3. Optional **rules** decide whether the method applies to a particular cart or address.
4. The **simulator and audit log** help you check the result against a real quote.

Methods, rates, rules and audit entries are managed under **Sales > Flex Shipping**. The carrier itself is enabled under **Stores > Configuration > Sales > Delivery Methods > Flex Shipping**.

Access is controlled by separate ACL resources per area — **Methods**, **Rates**, **Rules**, **Audit** and **Simulator** (with its own **Simulator Search** and **Simulator Run** permissions) under *Sales > Flex Shipping* in the admin role tree.

The audit log is enabled by default and keeps entries for 30 days (`audit_enabled`, `audit_retention_days`).

Start here

- Install Flex Shipping
- Configure your first method
- Build the rate matrix
- Limit a method with rules
- Configure package splitting
- Test a quote and read the audit log
- Troubleshoot a missing or unexpected rate
- FAQ