



SOFTWARESILOS

Order Cancellation Documentation

PDF Manual

MODULE

order-cancellation

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The Order Cancellation extension adds controlled cancellation actions in Magento Admin for sales orders.

It provides a dedicated cancellation button in order view, a mass action in the order grid, configurable status restrictions, and optional customer email notification.

Important Behavior

- Cancellation actions from this extension are **admin-only**.
- The extension only allows cancellation for statuses selected in configuration.
- If no statuses are configured, the extension cancellation actions are effectively blocked.
- Core Magento order lifecycle rules still apply.

Quick Links

Getting Started

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- [Configuration](#)

Features

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- [Email Notification](#)

Troubleshooting

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