Ordered Products Documentation

Complete PDF Manual

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Ordered Products

Table of Contents

Ordered Products Documentation · ordered-products

Overview
Ordered Products
Getting Started
Installation
Configuration
Features
History and visibility
Filters, sorting and pagination
Reordering products
Reference
Configuration Fields
Troubleshooting
Common Issues
FAQ

Ordered Products

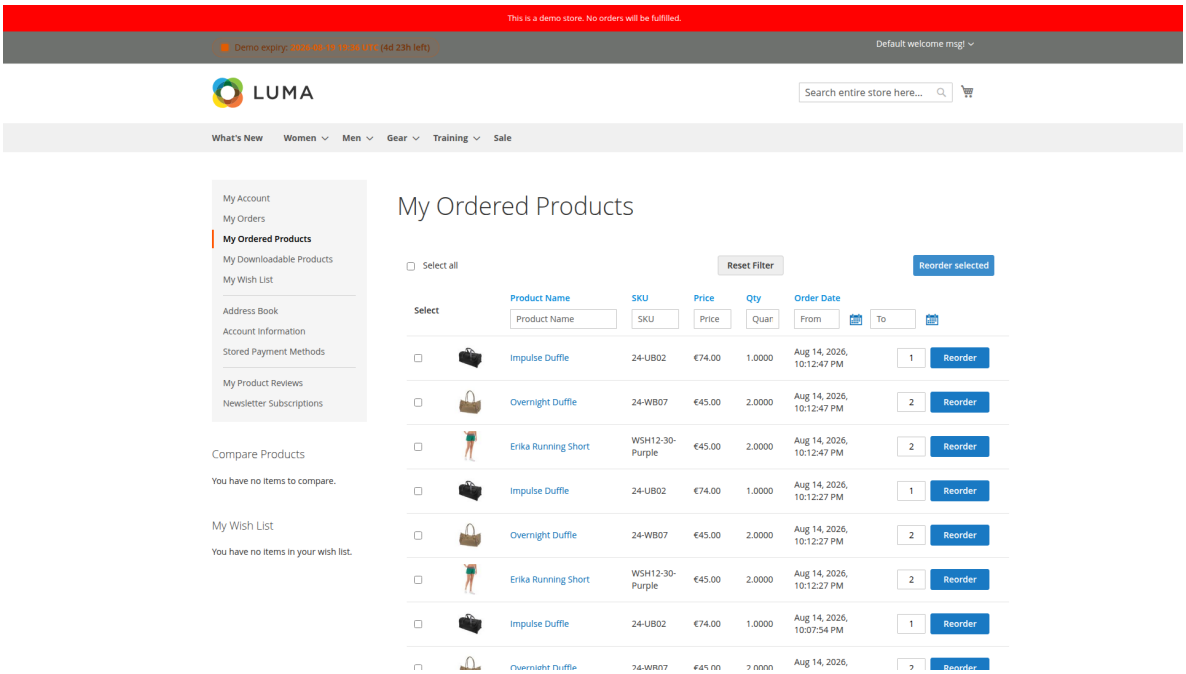
SoftwareSilo Ordered Products gives signed-in customers a searchable list of products from their own order history. They can adjust a quantity, add one item to the current cart or select several visible rows for a bulk reorder.

The page uses historical order-item data for the product name, SKU, ordered quantity, price and order date. Adding an item to the cart is a new cart operation, so current catalog availability, product options, stock, pricing and cart rules still apply.

What customers can do

- Filter by product name, SKU, historical price, exact ordered quantity and order date.
- Sort by name, SKU, price, quantity or date.
- Show every historical order row or only the latest row for each product.
- Reuse saved configurable selections when those options are still valid.
- Add one item or several selected rows to the active cart.

The list is available under **My Account > My Ordered Products** when the feature and account link are enabled.



Start here

- Install Ordered Products
- Configure history, prices and pagination
- Understand which order items appear
- Use filters, sorting and pagination

- Reorder one or several products
- Troubleshoot the customer account page
- FAQ

Configuration is under **Stores > Configuration > MageB2B > Ordered Products**.

Installation

Requirements

- Magento 2.4
- PHP 8.1 or a compatible newer PHP 8 release supported by your Magento installation
- Composer access to the SoftwareSilo package repository
- A Magento Luma/Blank-based storefront theme. The module renders its account page with RequireJS widgets and has no Hyva compatibility package; on Hyva the page shell loads but the product list, filters, sorting, pagination and reorder actions do not initialize.

Install with Composer

Run these commands from the Magento root:

Replace `repo.softwaresilo.io`, `softwaresilo`, `https://repo.softwaresilo.io/` and `<token>` with the repository details shown under **Account > Licenses** in your SoftwareSilo account — see Installation & Updates.

```
composer config bearer.repo.softwaresilo.io <token>
composer config repositories.softwaresilo composer
https://repo.softwaresilo.io/
composer require mageb2b/ordered-products
php bin/magento module:enable MageB2B_ExtensionManager
MageB2B_OrderedProducts
php bin/magento setup:upgrade
```

Use your normal production deployment process for dependency injection compilation, static content deployment and cache management.

Verify the installation

```
php bin/magento module:status MageB2B_OrderedProducts
```

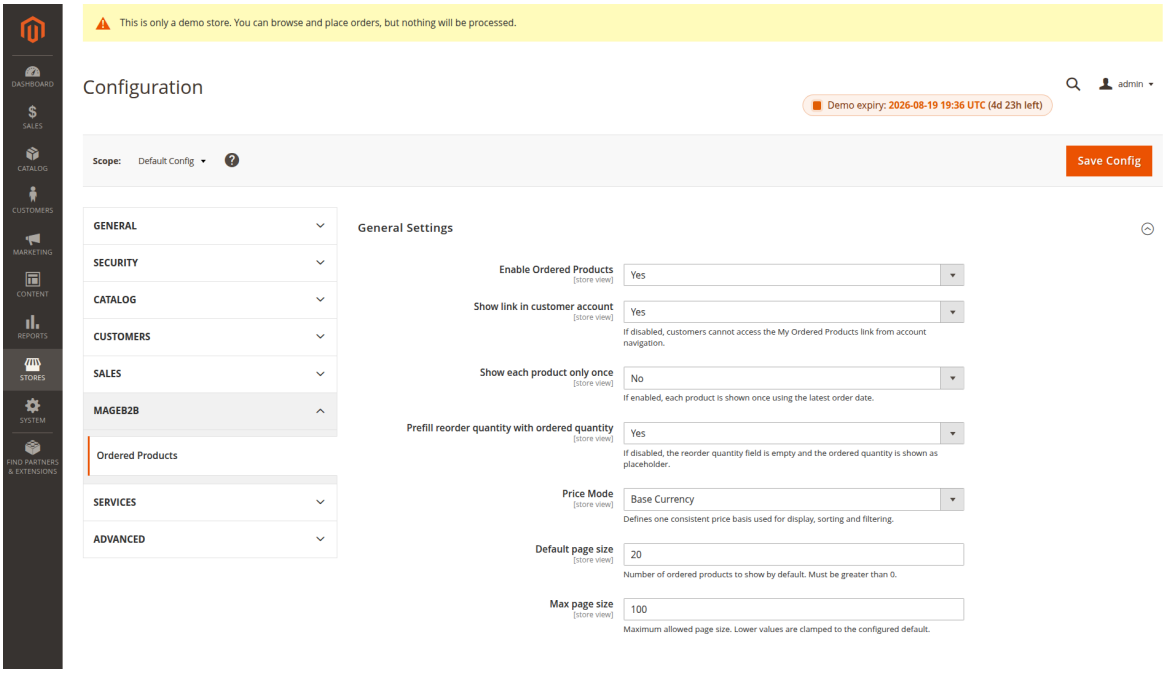
Then:

1. Open **Stores > Configuration > MageB2B > Ordered Products**.
2. Confirm that **Enable Ordered Products** is set to **Yes** for the intended store scope.
3. Sign in to a customer account that already has at least one order.
4. Open **My Ordered Products** from the account navigation.

The module reads Magento's existing order and catalog records. It does not create its own database tables.

Configuration

Open **Stores > Configuration > MageB2B > Ordered Products**. All settings use Magento configuration scope, so check the selected website or store view before saving.



Availability and account navigation

Enable Ordered Products controls the page and reorder endpoint. When disabled, the account page redirects to the customer dashboard and reorder requests are rejected.

Show link in customer account controls the **My Ordered Products** navigation entry. Disabling it hides the link but does not block the direct page URL while the extension remains enabled.

History rows

Show each product only once chooses between two views:

- **No** shows every top-level order item from the customer's history.
- **Yes** keeps the latest order item for each Magento product ID and labels the date column **Last Ordered**.

For a configurable product, the retained row carries the saved options from that order. A newer purchase with a different variant selection replaces the older row when this setting is enabled.

Prefill reorder quantity with ordered quantity places the historical quantity in the reorder field. When disabled, the field is empty and shows the historical quantity as its placeholder. If the customer leaves it empty, the reorder still uses that historical quantity.

Historical price display

Price Mode controls the price field used for display, filtering and sorting:

- **Base Currency** uses the order item's base price and the order's base currency code.
- **Order Currency** uses the price and currency recorded on the original order.

Order Currency mode can display rows in different currencies when the customer ordered through different currency contexts. Sorting and filtering compare the stored numeric amounts without currency conversion. Use Base Currency when buyers need one consistent comparison basis.

The displayed value is historical. Magento calculates the current price when the item is added to the cart.

Pagination limits

Default page size sets the number of rows requested by the account page. Invalid or non-positive values fall back to 20.

Max page size caps a requested page size. It can never be lower than the configured default. Invalid or non-positive values fall back to 100.

System configuration reference

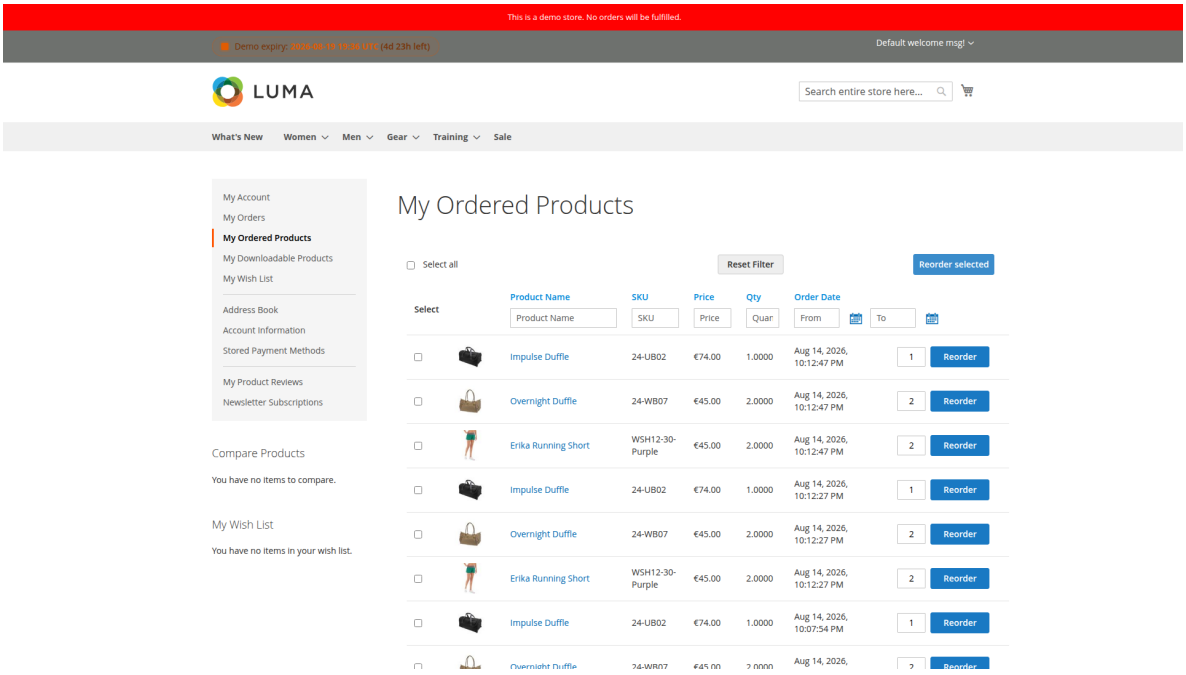
Ordered Products / General Settings (`orderedproducts/general/*`)

Config path	Admin label	Type
`orderedproducts/general/enabled`	Enable Ordered Products	`select`
`orderedproducts/general/show_link_in_account`	Show link in customer account	`select`
`orderedproducts/general/show_each_product_once`	Show each product only once	`select`
`orderedproducts/general/prefill_ordered_qty`	Prefill reorder quantity with ordered quantity	`select`
`orderedproducts/general/price_mode`	Price Mode	`select`

Config path	Admin label	Type
`orderedproducts/general/default_page_size`	Default page size	`text`
`orderedproducts/general/max_page_size`	Max page size	`text`

History and visibility

The list joins top-level Magento order items to orders owned by the signed-in customer. It includes orders placed in stores that belong to the current website.



Order status

The extension does not filter by order state or status. A product can therefore appear after its order was cancelled, refunded or otherwise closed. The page is a purchase-history view, not a list of fulfilled quantities.

If your store needs a status-specific reorder policy, the extension does not provide a configuration setting for that filter.

Parent and child items

Child order items are excluded. For a configurable product, the table uses the top-level configurable item and keeps its stored option selection. This avoids showing the parent and selected child as two separate reorder rows.

Show each product only once

When distinct mode is enabled, the latest order item for each Magento product ID is retained. The date column changes from **Order Date** to **Last Ordered**.

This grouping uses the product ID, not only the SKU. If a catalog product is deleted and recreated with the same SKU, Magento treats the replacement as a different product.

Deleted and unavailable products

Historical order data can remain after a catalog product is removed. The row can still contain its saved name and SKU, but the image may fall back to a placeholder and the reorder can fail because the current product no longer exists.

The same principle applies when a product is disabled, out of stock or no longer saleable for the current website. The row is historical; successful cart addition depends on the current catalog.

Filters, sorting and pagination

The table reloads in place when a customer filters, changes sorting or moves between pages. The account page itself stays open.

Filters

Product Name and **SKU** perform partial text matches.

Quantity matches the exact historical ordered quantity. It is not a minimum or maximum filter.

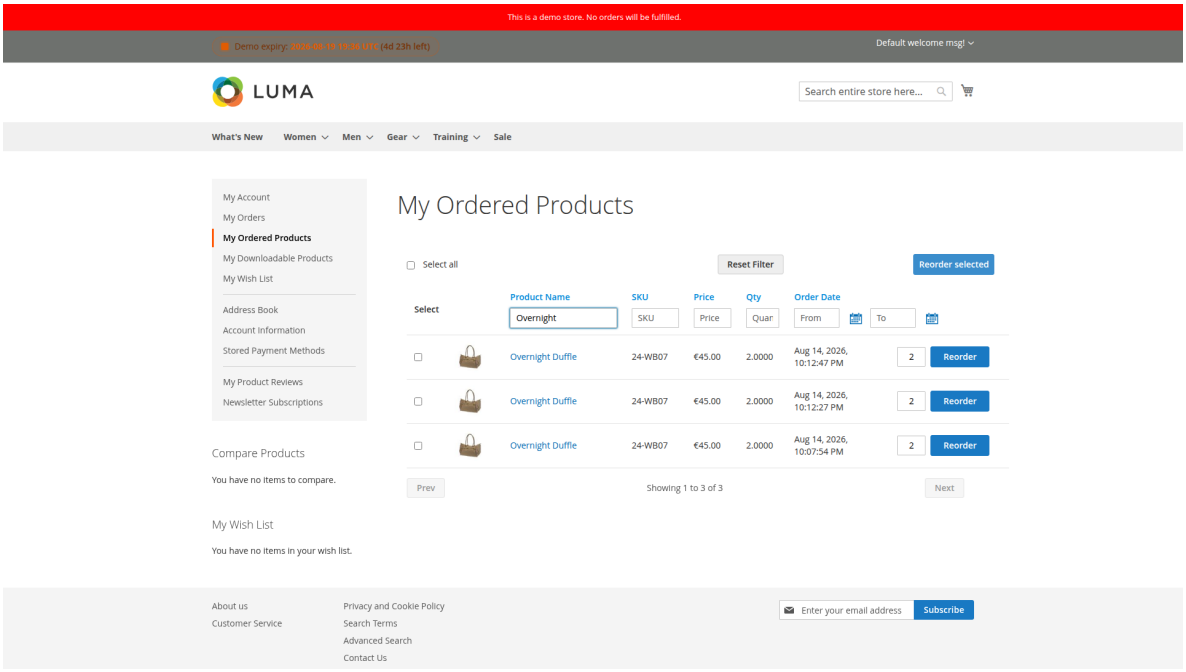
From and **To** include the full dates entered in the fields. Either boundary can be used on its own.

Price follows the selected Price Mode. The input is locale-aware and uses the entered precision as a small range. For example:

- `22` matches stored values from 22.00 up to, but not including, 23.00.
- `22.6` matches values from 22.60 up to, but not including, 22.70.
- `22.61` matches values from 22.610 up to, but not including, 22.620.

This makes it possible to search a displayed price without requiring the full stored decimal value.

Select **Reset Filter** to clear all filters, return to the first page and restore newest-first date sorting.



Sorting

Select a column heading to sort by product name, SKU, historical price, ordered quantity or date. Selecting the same heading again reverses the direction.

In **Show each product only once** mode, the date is the latest retained order date for that product.

Pagination

The pager reports the visible range and total row count. **Prev** and **Next** load the adjacent page. Selection is tied to the currently rendered rows, so **Select all** selects the current page rather than every page in the history.

Reordering products

Each history row has a quantity field and an action to add that product to the active cart. The customer can also select several rows and choose **Reorder selected**.

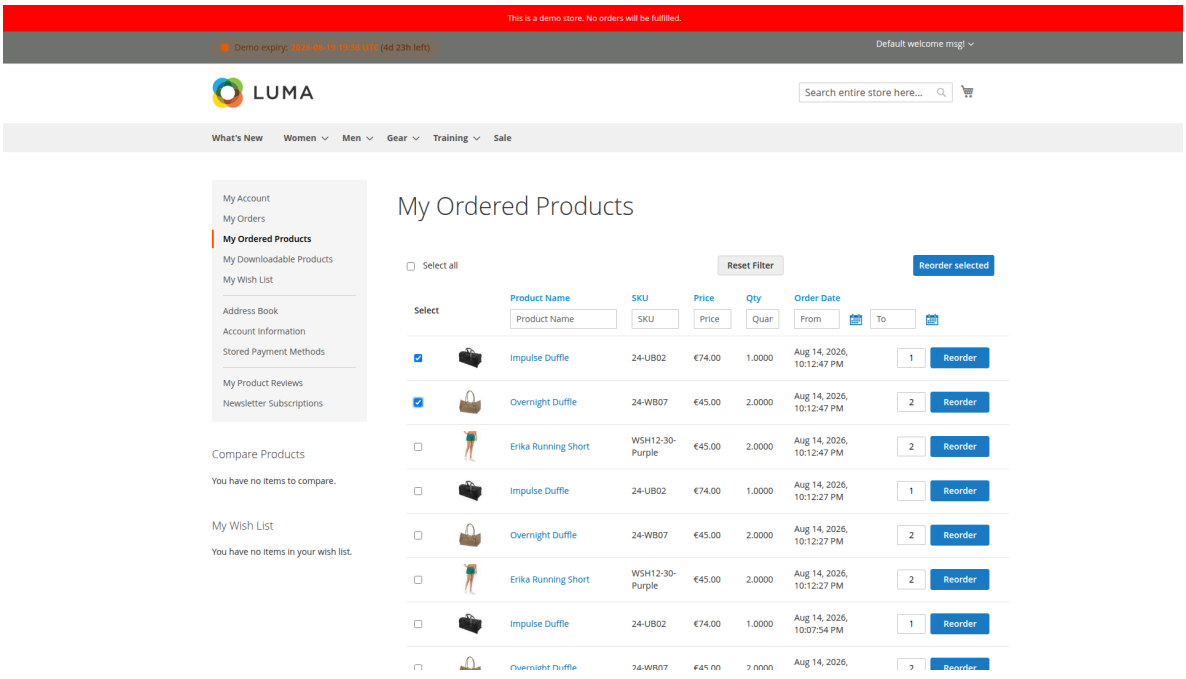
Reorder one product

1. Open **My Account > My Ordered Products**.
2. Find the product with the filters if needed.
3. Enter a quantity greater than zero, or keep the prefilled or placeholder quantity.
4. Select the row's reorder action.
5. Review the current cart before checkout.

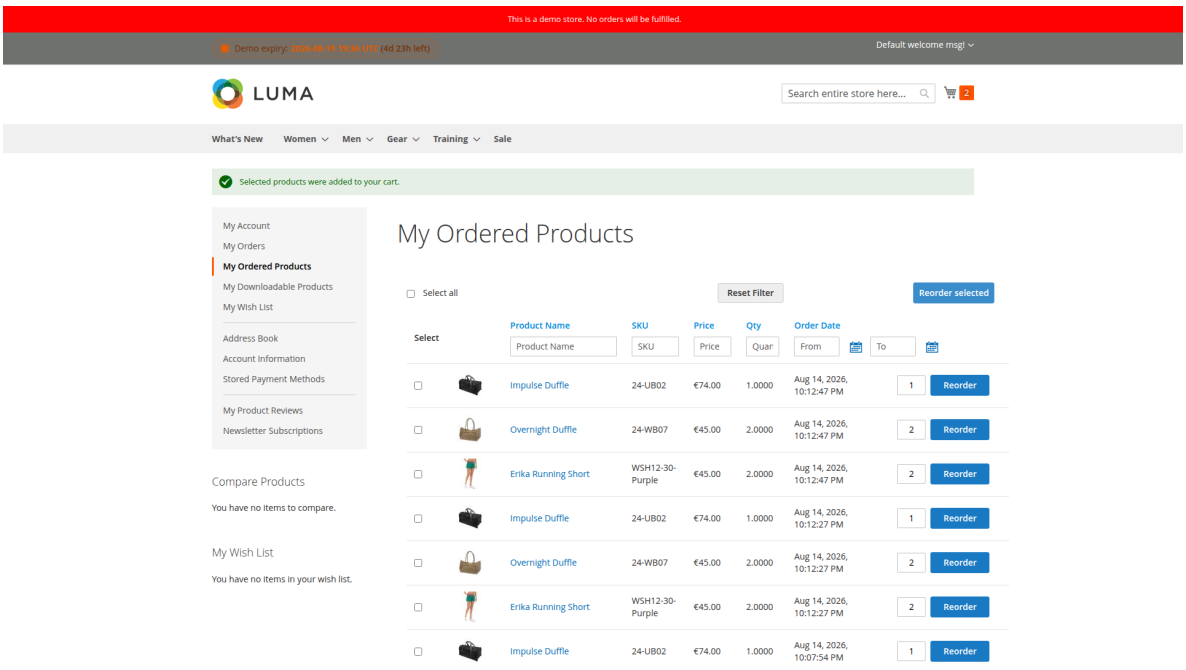
Magento returns a success or error message for that row and refreshes the cart summary.

Reorder several visible rows

1. Select the checkboxes for the products on the current page.
2. Adjust each requested quantity.
3. Select **Reorder selected**.
4. Read the result messages before continuing to the cart.



Bulk reorder sends one add-to-cart request for each selected row. It is not one atomic cart operation. Some products may be added while others fail. The page reports a warning and a product-specific error for each failed row.



Product options and current catalog rules

For configurable products, the extension reuses the stored option selection, including the selected attributes, when those options are still valid. Other saved product option data can also be passed to Magento's current add-to-cart process.

A historical row does not reserve its old price, stock or configuration. Magento validates the current product and applies current cart pricing when the request is made. Always review the resulting cart, especially after catalog, option or pricing changes.

Configuration Fields

This reference lists the settings exposed by `mageb2b/ordered-products` in Magento Admin.

Configuration paths are included for controlled deployments and `config:set`. Use Magento Admin for normal changes so field validation and scope inheritance still apply. The extension status display is not listed because it reports installation state rather than a configurable value.

General Settings

Field	Configuration path	Input	Scope
Enable Ordered Products	`orderedproducts/general/enabled`	Select	Default, Website, Store view
Show link in customer account	`orderedproducts/general/show_link_in_account`	Select	Default, Website, Store view
Show each product only once	`orderedproducts/general/show_each_product_once`	Select	Default, Website, Store view
Prefill reorder quantity with ordered quantity	`orderedproducts/general/prefill_ordered_qty`	Select	Default, Website, Store view
Price Mode	`orderedproducts/general/price_mode`	Select	Default, Website, Store view
Default page size	`orderedproducts/general/default_page_size`	Text	Default, Website, Store view
Max page size	`orderedproducts/general/max_page_size`	Text	Default, Website, Store view

Common Issues

My Ordered Products is missing from the account menu

Check **Enable Ordered Products** and **Show link in customer account** in the current store scope. The link is hidden if either value is disabled.

If the feature is enabled but only the link is hidden, the direct route can still open. Use the main enable setting when the page itself must be unavailable.

The list is empty

Confirm that the signed-in account owns orders in a store belonging to the current website. Guest orders and orders owned by another customer account are not included.

Also reset all filters. An exact quantity, narrow price input or date boundary can remove every row from the current result.

A cancelled or refunded order still appears

This is expected. The history has no order-status filter. It lists top-level products from the customer's orders regardless of their later state.

A product appears only once

Check **Show each product only once**. When enabled, the latest order item for each product ID replaces older rows for the same product.

The historical price differs from the cart

The table displays the price stored on the old order using the configured Price Mode. Reorder adds the current catalog product to the cart, where Magento applies current pricing and cart rules.

A configurable product cannot be reordered

The saved variant selection may no longer exist or may no longer be saleable. Open the product page and choose a current configuration, or restore the required catalog option.

Only some selected products were added

Bulk reorder processes each selected row separately. Read the product-specific errors shown after the request. Common causes include a removed product, unavailable stock, changed required options or a quantity that is no longer permitted.

Successful rows remain in the cart even when another row fails.

Filters stop updating the table

Reload the account page to obtain a fresh Magento form key. Then check the browser console and Magento logs for failed requests to the filter endpoint. A stale form key returns an **Invalid form key** response instead of table rows.

The page opens on Hyva but stays empty

This is a theme limitation, not a data problem. The module ships RequireJS/`data-mage-init` widgets that Hyva does not bootstrap, and there is no Hyva compatibility package. The heading and table shell render server-side, but the product rows are loaded by the widget's Ajax call — so the list stays empty and the filter, sort, pagination and reorder controls never start. The account page requires a Luma/Blank-based theme.

FAQ

Which customers can use the page?

The page is for signed-in customers. Each customer sees order items from their own account within the current website.

Are guest orders included after the shopper creates an account?

No. The list filters orders by the customer account ID stored on the order. A guest order has no account owner unless another process assigns one.

Does the list contain only completed orders?

No. The extension does not filter order status, so products from cancelled, refunded or processing orders can also appear.

Does reorder use the old price?

No. The old price is displayed for reference. Magento applies current catalog and cart pricing when it adds the product to the cart.

What does Show each product only once do?

It keeps the latest top-level order item for each Magento product ID. Older rows for the same product are hidden.

Does Select all include every page?

No. It selects the rows on the current page.

Is bulk reorder all or nothing?

No. Each selected row is submitted separately. Successful products can remain in the cart when another row fails.

Are configurable product selections preserved?

The extension resubmits the stored product selection (quantity and chosen options) through Magento's current add-to-cart process. The reorder works when the product and selected options still exist and are saleable.

What happens when the account link is hidden?

The navigation entry disappears. The direct page route remains available while **Enable Ordered Products** is set to **Yes**.

Is there a REST or GraphQL API?

No. The package provides customer account controllers and does not declare REST or GraphQL service endpoints.