



FAQ

Ordered Products Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
[Magento 2 Extension Ordered Products](#)

FAQ

Which customers can use the page?

The page is for signed-in customers. Each customer sees order items from their own account within the current website.

Are guest orders included after the shopper creates an account?

No. The list filters orders by the customer account ID stored on the order. A guest order has no account owner unless another process assigns one.

Does the list contain only completed orders?

No. The extension does not filter order status, so products from cancelled, refunded or processing orders can also appear.

Does reorder use the old price?

No. The old price is displayed for reference. Magento applies current catalog and cart pricing when it adds the product to the cart.

What does Show each product only once do?

It keeps the latest top-level order item for each Magento product ID. Older rows for the same product are hidden.

Does Select all include every page?

No. It selects the rows on the current page.

Is bulk reorder all or nothing?

No. Each selected row is submitted separately. Successful products can remain in the cart when another row fails.

Are configurable product selections preserved?

The extension resubmits the stored product selection (quantity and chosen options) through Magento's current add-to-cart process. The reorder works when the product and selected options still exist and are saleable.

What happens when the account link is hidden?

The navigation entry disappears. The direct page route remains available while **Enable Ordered Products** is set to **Yes**.

Is there a REST or GraphQL API?

No. The package provides customer account controllers and does not declare REST or GraphQL service endpoints.