Debugging a Profile Match

Payment Profiles Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-09-26

SOURCE
Open this article online

EXTENSION
Magento 2 Extension Payment Profiles

Debugging a Profile Match

Payment Profile has no separate debug mode. Diagnose one reproducible checkout by recording its website, customer, customer group, cart, address and expected payment methods.

1. Confirm the module and scope

```
php bin/magento module:status MageB2B_PaymentProfile
```

Check **Enable** and the no-match setting in the active store configuration scope.

2. Confirm normal payment availability

Temporarily test the same checkout with Payment Profile disabled. A method missing in that test cannot be restored by a profile.

3. Build the eligible profile list

Include profiles assigned directly to the customer and profiles assigned to the customer group. Remove profiles from other websites.

4. Evaluate in priority order

Sort by ascending priority and test each profile's conditions against the actual quote. Stop at the first match. Its selected methods form the profile allowlist.

For shippable quotes, inspect the shipping address. For virtual quotes, inspect the billing address.

5. Compare the final methods

Each method must be both in the profile allowlist and available under its own Magento configuration. Country, currency, amount and integration-specific restrictions still apply.

6. Test no match

Use a customer or cart that deliberately matches no profile. Confirm that checkout either keeps Magento's normal methods or hides all methods, according to the configured policy.

If support is needed, provide this reproducible matrix without real customer data. A fictional `.example` customer and exact cart values are sufficient.