



SOFTWARESILOS

Payment Profiles Documentation

PDF Manual

MODULE

payment-profile

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Troubleshooting

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Welcome to the Payment Profiles extension documentation. This extension allows you to restrict payment methods based on customer groups, individual customers, and sophisticated cart/customer conditions.

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Overview

The Payment Profiles extension gives you complete control over which payment methods are available during checkout. Create sophisticated rules based on:

- **Customer Groups:** Assign different payment methods to wholesale, retail, VIP customers
- **Individual Customers:** Override group rules for specific customers
- **Cart Conditions:** Restrict based on subtotal, quantity, product categories
- **Customer Context:** Filter by available customer, address, and cart-related conditions
- **Priority System:** Control rule evaluation order with priority-based processing
- **Website Scope:** Configure different profiles per website in multi-store setups
- **Admin Operations:** Manage profiles in grid view with available mass actions

Key Concepts

Payment Profiles

A payment profile defines which payment methods are available and under what conditions. Each profile contains:

- Name and priority
- Website scope
- Customer group assignments
- Individual customer assignments
- Payment method selections
- Condition rules (optional)

Priority System

When multiple profiles match a customer/cart, the profile with the **lowest priority number** wins. This ensures predictable behavior when rules overlap.

Intersection Logic

The extension intelligently combines:

- **Rule-based methods:** From condition matching
- **Explicit assignments:** From customer/group assignments

When both exist, only methods satisfying **both criteria** are shown.

Common Scenarios

B2B Store

Restrict invoice/purchase order payments to verified wholesale customers while retail customers see only credit card and PayPal.

Multi-Region Store

Show SEPA for EU customers, ACH for US customers, and local payment methods for each region.

High-Value Orders

Disable cash on delivery for orders over €1000, requiring secure payment methods.

VIP Customers

Provide exclusive payment terms (Net 30, Net 60) to premium customers.