



FAQ

Price Lists Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-09-26

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FAQ

Is Pricesystem Core included?

Yes. Composer installs the shared core with Price Lists. It does not require a separate purchase.

Can one list be assigned to several customers?

Yes. Assign customers individually, assign a customer group, or match customer and address attributes.

What happens when several lists match?

List priority and the quantity-merge setting decide which product rows are available. Higher-priority lists win when merging is disabled. With merging enabled, applicable lists can contribute quantity rows.

What is a base price list?

A base price list is a Price List marked **Is Base Pricelist**. Price System treats it as the separate price type **Base Pricelist**, not as a child of a regular list.

This distinction matters when you configure **price selection**. With **Price Priority Order**, place **Pricelist** before **Base Pricelist** to get the usual fallback behavior. Price System then uses a regular list when it has an applicable product price and continues to the base list when it does not. With **Lowest Price** or **Highest Price**, both types are ordinary candidates and either one may win when both provide a value.

For example, a dealer list can contain a negotiated price for Product A while the base list contains Product A and Product B. If the priority order is Pricelist, then Base Pricelist, the dealer receives the negotiated price for Product A and the base-list price for Product B.

The base list must still be active, valid for the website and date, and applicable to the customer or customer group. Keep base-list validation enabled so only one list per website can claim this role.

Can lists start and end automatically?

Yes. Set optional start and end dates on the list. Only active lists within their date window take part in calculation.

Can a product have quantity prices inside a list?

Yes, when multi-quantity prices are enabled. Add a row for each minimum quantity. The closest eligible threshold applies.

Can customers download their prices?

Yes. Enable the customer download link. The My Prices page can merge base-list prices into the Price List section or show them separately, depending on configuration.

This setting changes only how prices are grouped in **My Prices**. It does not merge the two price types during calculation.

When should I use Customer-specific prices instead?

Use Customer-specific prices when one agreement names a particular customer and product. Use Price Lists when a reusable set should be assigned to several customers or groups.

Can I synchronize lists from another system?

Yes. Use Magento CSV Import/Export or the REST API. GraphQL provides read queries.