



SOFTWARESILOS

Pricing System Overview

PDF Manual

MODULE

pricesystem

LAST UPDATED

2026-03-12

Category Prices

Pricing System Overview · /pricesystem/modules/category-prices

Set prices at the category level to affect hundreds of products with a single rule. Supports both individual customer and customer group pricing.

Overview

Category Prices provide:

- **Bulk efficiency:** One rule affects all products in a category
- **Dual support:** Customer-specific AND group-based pricing
- **Priority system:** Conflict resolution with numeric priorities
- **Selection strategies:** Three ways to resolve customer vs group conflicts

Two Pricing Tables

Customer Category Prices

Table: `pricesystem_categoryprice`

Assign category prices to individual customers.

Group Category Prices

Table: `pricesystem_categoryprice_customergroup`

Assign category prices to customer groups (Wholesale, Retail, VIP, etc.)

Creating Category Prices

For Individual Customers

1. Navigate to **Pricesystem > Category Prices > Customer**
2. Click **Add New**
3. Select:
 - **Category** from searchable selector
 - **Customer** (searchable)
 - **Quantity** threshold
 - **Price** value
 - **Price Application Type**
 - **Base Price** (optional)
 - **Website** scope
 - **Date range** (optional)
4. Save

For Customer Groups

1. Navigate to **Pricesystem > Category Prices > Customer Groups**
2. Click **Add New**

3. Select:
 - **Category** from searchable selector
 - **Customer Group** (Wholesale, Retail, etc.)
 - **Quantity** threshold
 - **Price** value
 - **Price Application Type**
 - **Base Price** (optional)
 - **Website** scope
 - **Date range** (optional)
4. Save

Priority Notes

Priority exists in the data model, but in this module version the standard admin forms do not expose a priority input field.

When both customer and group category prices are present for the same context, selection follows the configured category-price select rule.

Equal-result tie-break behavior can still depend on global Pricessystem selection strategy settings.

Selection Strategies

Configure at **Pricessystem > Categoryprice Settings > Price Select Rule:**

1. Select price by priority (Default)

Compare priority fields; higher wins.

2. GROUP_PRICE_FIRST

Always use group price, ignore customer price.

3. CUSTOMER_PRICE_FIRST

Always use customer price, ignore group price.

Use Case Examples

Wholesale Category Discount

All products in "Bulk Materials" category get 40% off for wholesale group:

- Category: Bulk Materials
- Group: Wholesale
- Price Application: Percentage (40%)
- Priority: 10 (for integration/import-driven setups where priority is managed outside the standard form)

VIP Override

Customer ABC gets special pricing on electronics:

- Category: Electronics
- Customer: ABC Corp
- Price: Fixed (\$500 per product in matching category)
- Priority: 30 (for integration/import-driven setups where priority is managed outside the standard form)

Best Practices

1. **Use groups for bulk** - Easier maintenance
2. **Reserve high priority** for special customers if you manage priority through integration/import
3. **Document priority scheme** in internal wiki
4. **Test with staging** before production changes

Related

- [Priority System](#)
- [Customer Prices](#)