



SOFTWARESILOS

Pricing System Overview

PDF Manual

MODULE

pricesystem

LAST UPDATED

2026-03-12

Troubleshooting

Pricing System Overview · /pricesystem/price-adjustment/troubleshooting

Job Stays On "Queued"

Most common cause:

- the consumer is not running

Start it:

```
php bin/magento queue:consumers:start  
mageb2b.pricesystem.price_adjustment.consumer
```

Job Fails

Check:

- the job "message" field in admin (or in `pricesystem_price_adjustment_job.message`)
- Magento logs (`var/log/system.log`, `var/log/exception.log`)
- queue/cron setup if you run consumers via cron

Some Rows Were Not Updated (Date Range Conflicts)

If you set a new `date_from` and `date_to`, Pricesystem validates date overlaps for certain price tables.

When a conflict is detected:

- the row is skipped
- a conflict message is added to the job message summary