Customer Overrides

Pricesystem Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-09-26

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Magento 2 Extension Pricesystem

Customer Overrides

The customer edit form already contains a **Pricesystem** section provided by the base module — it holds the customer-level **Price** and **Price Application** fields. Advanced Config extends that same section with the selection-rule and formula controls described here. Use it for an exceptional contract that cannot follow the customer's normal group strategy.

The customer can use Lowest, Highest, the system configuration, a custom sort order or an individual formula. A saved customer-specific sort order is treated as an explicit override.

Before adding one, check whether a direct Customer Price or a separate Price List would represent the agreement more clearly. A selection override changes how all available price types are compared, not just one product.

After saving, clean the Price System cache and test both a product with several candidates and one with only a catalog price.