



Product conditions

Product-Customer Matrix Prices Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-09-26

SOURCE
[Open this article
online](#)

EXTENSION
[Magento 2 Extension Product-Customer
Matrix Prices](#)

Product conditions

Product conditions define which catalog products belong to a matrix. Conditions can use product attributes, SKU or category IDs.

Operators

Operator	Use
Equals	Match one exact value
Not equals	Exclude one exact value
In list	Match any value in a supplied list
Not in list	Exclude values in a supplied list

Join conditions with AND when all of them must match. Join them with OR when one match is enough.

Example

To cover blue work bags but exclude a discontinued SKU, combine a color condition with a SKU exclusion using AND. To cover products in either of two categories, use an in-list category condition or separate category conditions joined with OR.

Keep values in the format stored by Magento. Attribute option IDs, labels and category IDs are not interchangeable. After saving, verify several matching and nonmatching products instead of checking only one expected result.