Quick Order Documentation

Complete PDF Manual

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Quick Order

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Quick Order

Quick Order gives buyers one place to build a multi-item order without opening each product page. They can search by SKU or product name, browse the catalog, paste or upload a purchasing list, configure supported products and review every row before continuing.

The final action depends on your store policy:

- **Add to Cart** sends the prepared lines to Magento's regular cart.
- **Direct Order** keeps the buyer on the Quick Order page while addresses, shipping, totals and payment are prepared for checkout.

Where To Find It In Magento

- **Storefront page:** `/quickorder`
- **Customer account link:** `/quickorder/account`
- **Configuration:** `Stores > Configuration > MageB2B > Quick Order`

Guest access, customer-group access, supported product types, row limits and the available order actions are all configurable. Guest access to the page does not automatically allow Direct Order for guests.

Quick Start

1. Installation
2. Configuration
3. First Quick Order

Features

- Product Search
- CSV Import
- Configurable and Bundle Options
- Direct Order Flow
- Pricing Visibility
- Access Controls and Limits

Use Cases

- Fast Reorders
- Sales Rep Order Entry
- Procurement Lists
- Configurable and Bundle Orders

- Guest Quick Buy
- Time-Saving Checkout

Troubleshooting

- Common Issues
- CSV Import Problems

More help

- Frequently Asked Questions

Quick Order does not provide a separate public REST or GraphQL API. Its interactive storefront actions use Magento session and form-key protection.

View the product page

Installation

Install Quick Order with Composer, then enable the Magento module and apply the setup changes.

Before you begin, make sure the SoftwareSilo Composer repository is configured and that you have a current backup or deployment rollback point.

Requirements

- Magento 2.4
- PHP `8.1` or newer within the PHP version supported by your Magento release
- the PHP extensions `iconv`, `intl` and `zip` (used by the CSV import/export)
- Magento cron running for the cleanup of abandoned temporary checkout quotes

Installation Steps

1. Configure repository access

Replace `repo.softwaresilo.io`, `softwaresilo`, `https://repo.softwaresilo.io/` and `<token>` with the repository details shown under **Account > Licenses** in your SoftwareSilo account — see Installation & Updates.

```
composer config bearer.repo.softwaresilo.io <token>
composer config repositories.softwaresilo composer
https://repo.softwaresilo.io/
```

2. Install the package

```
composer require mageb2b/quick-order:*
```

3. Enable the module

```
php bin/magento module:enable MageB2B_ExtensionManager
MageB2B_QuickOrder
```

4. Apply setup changes

```
php bin/magento setup:upgrade
```

5. Compile and deploy if required

```
php bin/magento setup:di:compile
```

```
php bin/magento setup:static-content:deploy
```

Production-mode stores normally need dependency injection compilation and static-content deployment. Follow your usual release process for these commands.

6. Clear the cache

```
php bin/magento cache:flush
```

Verify the installation

```
php bin/magento module:status MageB2B_QuickOrder
```

The command should report that `MageB2B_QuickOrder` is enabled. Then open `Stores > Configuration > MageB2B > Quick Order` and review the settings for the website or store view you are testing.

The configuration section has its own ACL resource — grant **Stores > Settings > Configuration > Quick Order** to admin roles that should manage these settings.

Uninstall

`bin/magento module:uninstall MageB2B_QuickOrder` removes the `quickorder_is_temporary` column on `quote`, all configuration values under `quickorder/*` and the `mageb2b_quickorder_cleanup_temporary_quotes` cron schedule entries.

Next step

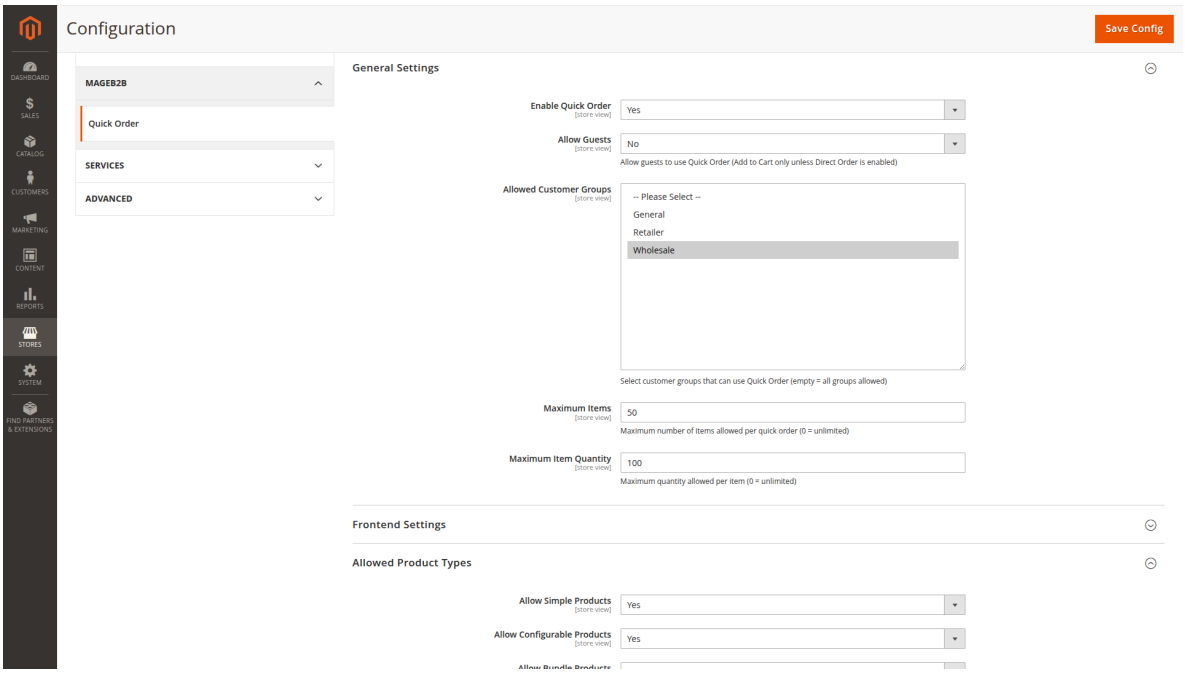
Continue with Configuration.

Configuration

Open `Stores > Configuration > MageB2B > Quick Order`. Choose the correct website or store-view scope before saving changes.

General Settings

- **Enable Quick Order** controls the storefront feature.
- **Allow Guests** lets unsigned visitors use the Quick Order page.
- **Allowed Customer Groups** limits signed-in access. Leave it empty to allow every customer group.
- **Maximum Items** limits the number of order rows. Enter `0` for no module-specific limit.
- **Maximum Item Quantity** limits each row's quantity. Enter `0` for no module-specific limit.



Magento's normal catalog, stock and quantity rules still apply even when the module limits are unlimited.

Frontend Settings

Choose where buyers can find Quick Order by enabling the top-navigation, customer-account or footer link. A disabled link does not by itself disable the `/quickorder` route; the general and access settings decide whether the page is available.

You can also control:

- prices and tier-price hints
- product images and product-type badges

- the minimum number of characters before search starts
- the number of products shown per page in **Browse Catalog**

If prices are hidden, buyers can still prepare rows when the rest of the workflow permits it. Test this choice with the same customer groups and price rules used in production.

Allowed Product Types

Enable simple, configurable and bundle products separately. Disabled types are excluded from search and rejected during import or submission.

Configurable and bundle products require valid option selections. See Configurable and Bundle Options.

CSV Import

- **Enable Bulk Import** shows the paste and upload workflow.
- **CSV Delimiter** must contain one character and match the buyer's file.
- **Default Import Mode** chooses whether imported rows are added to the current list or overwrite matching rows.

The buyer sees a preview before the rows are applied. Exact columns and examples are in CSV Import.

Order Actions

Allow Add to Cart and **Allow Direct Order** are independent. Enable at least the action you want buyers to use, then select the default action shown on the page.

Direct Order has additional decisions:

- **Allow Guest Direct Order** applies only when guest page access is also enabled.
- **Require Shipping Method** makes a shipping choice mandatory for orders that need shipping.
- **Require Payment Method** makes a payment choice mandatory.
- **Restore Previous Cart After Quick Order** preserves a buyer's earlier cart while a temporary Direct Order cart is used.
- **Prompt When Cart Is Not Empty** lets the buyer decide how to proceed when the normal cart already contains items.

Guest page access and guest Direct Order permission are deliberately separate. A guest may be allowed to prepare items and add them to the cart without being allowed to use Direct Order.

Recommended first rollout

Start with one customer group and **Add to Cart**. Verify search visibility, prices, imports

and product options. Enable Direct Order after addresses, shipping and payment have been tested with your actual store configuration.

Continue with First Quick Order.

First Quick Order

Use a small, known set of products for the first test. Include the same customer group and store view that your buyers will use.

1. Enable Quick Order

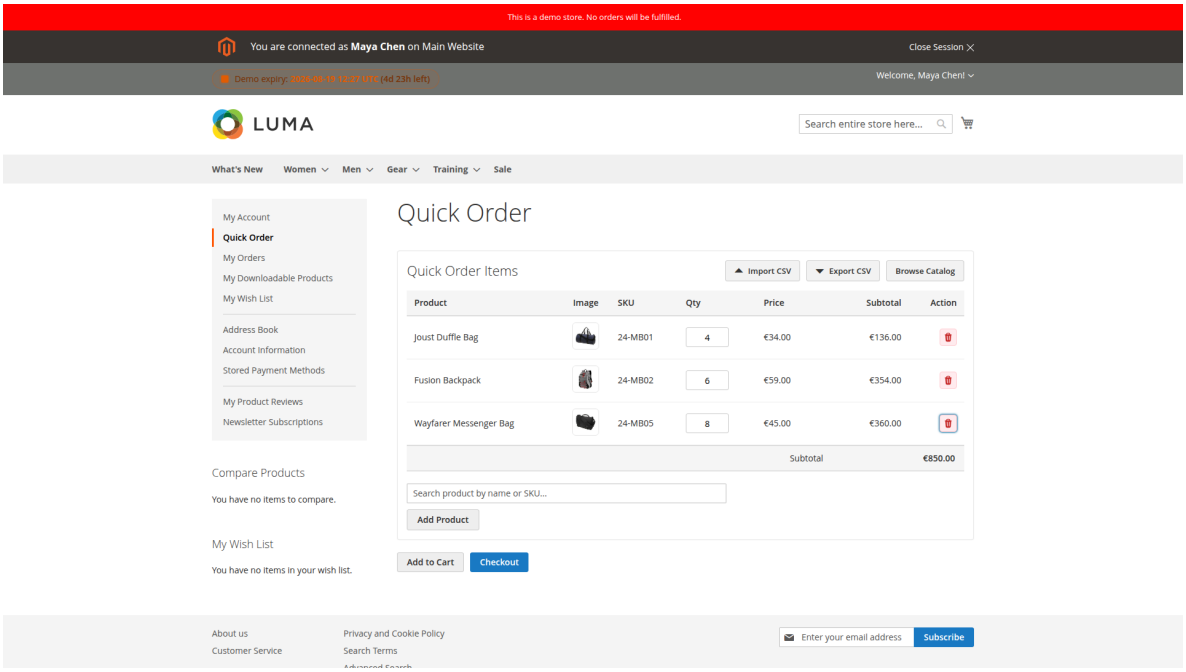
Go to `Stores > Configuration > MageB2B > Quick Order` and enable the extension.

2. Confirm access

- Select the allowed customer groups, or leave the field empty to allow all customer groups.
- Enable guest access only if unsigned visitors should reach the page.
- Confirm that at least one storefront link is enabled, or open `/quickorder` directly.

3. Build a short list

Open `/quickorder` as a permitted buyer. Search for a product by SKU or name and add it to the list. You can also use **Browse Catalog**. Configure any required options and enter a valid quantity.



4. Try an import if buyers use purchasing lists

Use **Import CSV** to paste two or three lines or upload a small file. Check the preview before applying it. See CSV Import for the accepted columns and option syntax.

5. Test the intended handoff

Choose one:

- **Add to Cart** to continue in Magento's normal cart.
- **Checkout** to start the Direct Order flow on the Quick Order page.

For Direct Order, review addresses and shipping first. The page then continues to payment when those prerequisites are satisfied.

Direct Order may require:

- Billing and shipping addresses
- Guest email (for guest checkout)
- Shipping method (if required by configuration)
- Payment method (if required by configuration)

After the test, confirm that the order has the expected customer, prices, quantities, options, shipping and payment details. If a previous cart existed, also confirm that it was handled according to your cart-restoration settings.

Access Controls and Limits

Quick Order can be available to selected customer groups, all signed-in customers, guests, or a combination of these audiences.

Signed-in customers

Use **Allowed Customer Groups** to limit access. An empty selection allows all customer groups. A blocked customer receives the normal Magento 404 page rather than a partially usable page.

Guests

Allow Guests controls access to the page and cart-based workflow. It does not automatically allow Direct Order. Enable **Allow Guest Direct Order** separately if guests should complete that workflow on the Quick Order page.

Row and quantity limits

- **Maximum Items** counts submitted rows.
- **Maximum Item Quantity** limits the quantity on an individual row.
- `0` means that Quick Order adds no extra limit.

Magento's stock, minimum-sale quantity, maximum-sale quantity and quantity-increment rules still apply. Quick Order can adjust or reject a row when those catalog rules are stricter.

Existing carts

Direct Order uses a temporary checkout quote. If a buyer already has items in the normal cart, Quick Order can show a prompt and preserve that cart while the new order is prepared. With restoration enabled, the earlier cart is restored after the Quick Order checkout or when the buyer returns to the cart.

Test this behavior with an actual signed-in buyer before launch. It is easy to miss when testing only with an empty cart.

CSV Import and Export

Buyers can upload a `.csv` or `.txt` file, paste delimited rows, preview the result and then apply valid rows to the Quick Order list. The current list can also be exported to CSV for reuse.

Columns

The supported header names are:

Column	Required	Purpose
`sku`	Yes	Product SKU
`qty`	Yes	Requested quantity
`options`	No	Configurable-product selections
`bundle_options`	No	Bundle selections and quantities

A simple file can look like this:

```
sku,qty
24-MB01,4
24-MB05,12
```

Headerless input is accepted in the same positional order: SKU, quantity, configurable options, bundle options. Headers are safer because they make purchasing files easier to review.

Configurable products

Use an attribute code and value joined by `=`. Separate multiple choices with `|`:

```
sku,qty,options
WSH12,3,color=Black|size=M
```

The attribute code must belong to the configurable product, and the value must identify one of its available options.

Bundle products

Each selection uses `option_id:selection_sku:qty`. Separate multiple bundle options with `|`:

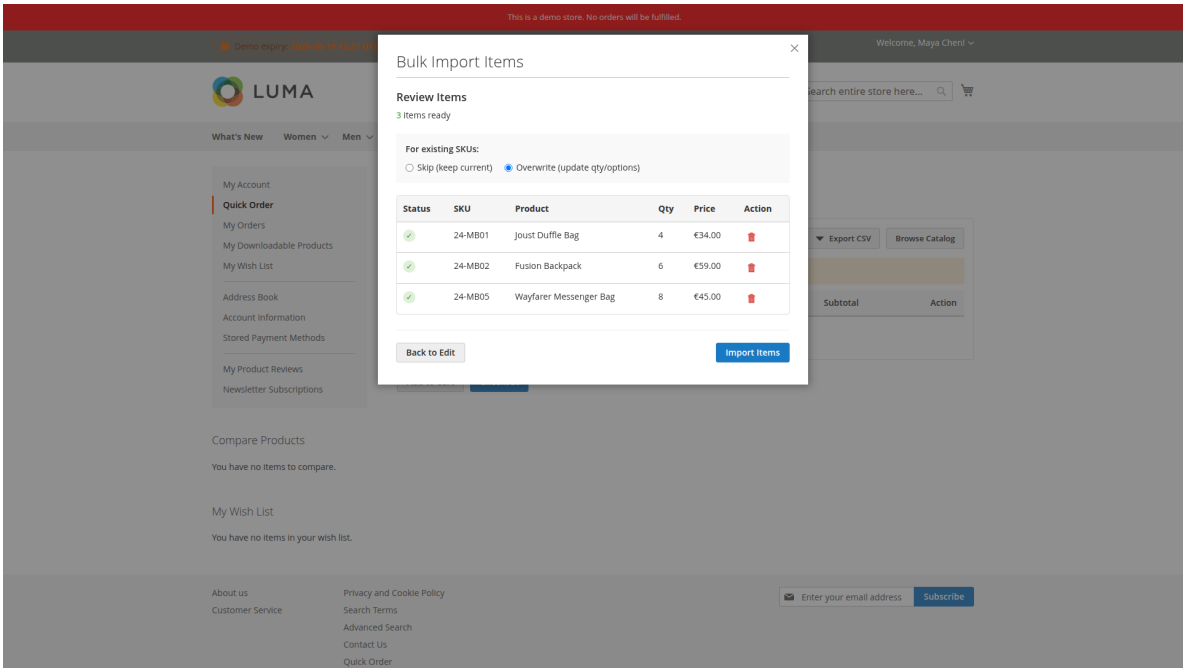
```
sku,qty,options,bundle_options
```

```
24-WG080,2,,1:24-WG081-gray:1|2:24-WG082:2
```

Option IDs come from the bundle configuration. The selection SKU must belong to that option. When the segment does not provide a positive selection quantity, the product's default selection quantity is used.

Add and Overwrite

- **Add** keeps existing rows. When the product and chosen options match, the imported quantity is added to that row.
- **Overwrite** updates the matching row with the imported quantity and options.



The preview separates valid and invalid rows. Correct invalid SKUs or option values before applying the import. The configured delimiter must be exactly one character and must match the file.

Export

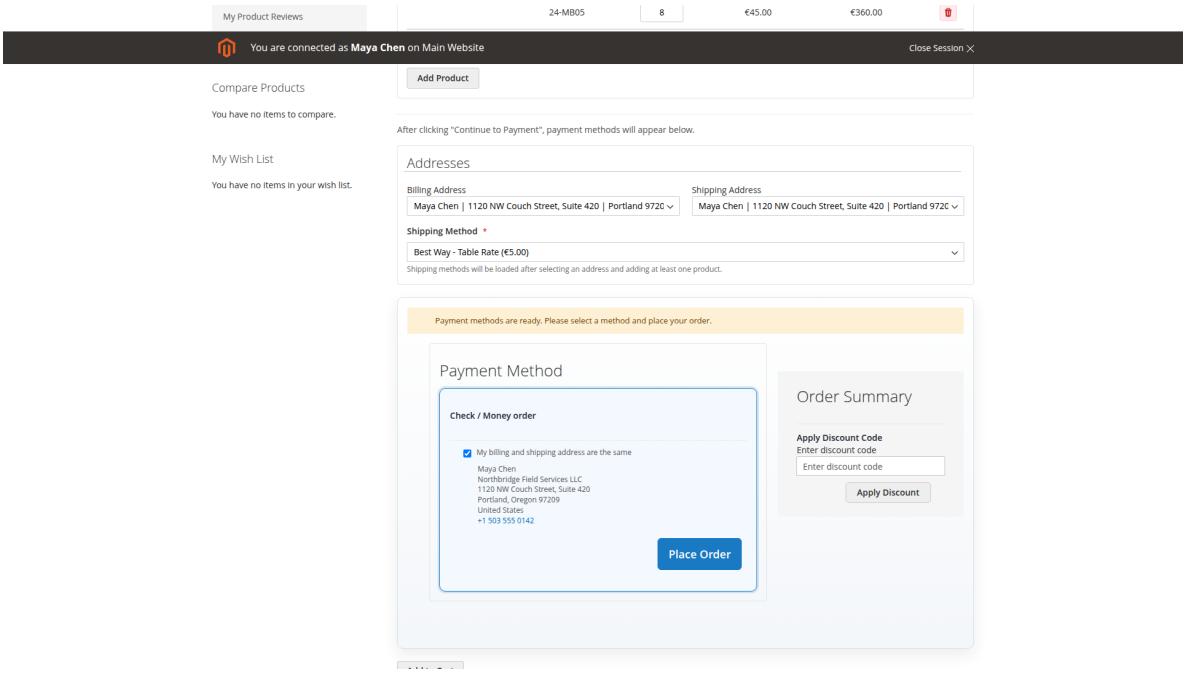
The export includes `sku`, `qty`, `options` and `bundle_options`. This makes an approved list useful as a starting point for a later order, including configurable and bundle selections.

Direct Order Flow

Direct Order prepares checkout on the Quick Order page instead of sending the buyer to the regular cart first. It is useful when buyers already know what they need and want to review shipping, totals and payment in one focused flow.

How it works

1. The buyer reviews the product rows and starts **Checkout**.
2. Quick Order validates product availability, options and quantities.
3. The buyer selects or enters the required billing and shipping addresses.
4. Shipping methods and totals are calculated when the order needs shipping.
5. The buyer continues to payment and completes the Magento checkout.



The page may report adjusted quantities or removed items before payment. This happens when current stock or Magento quantity rules no longer accept the submitted row. The buyer should review the updated list before continuing.

An address entered by a signed-in customer is saved to that customer's address book as an additional address — it is not set as the default billing or shipping address. Guest addresses stay in the session and are capped at ten stored entries.

Guest Direct Order

Guests need both **Allow Guests** and **Allow Guest Direct Order**. They must provide a valid email address and the address information required by the store. If guest Direct Order is disabled, an allowed guest can still use the Add to Cart workflow.

Existing cart handling

Quick Order creates a temporary quote for Direct Order. When configured, it preserves the buyer's previous cart and restores it after the order or when the buyer returns to the cart. A prompt can be shown when the existing cart is not empty.

Abandoned temporary Quick Order quotes older than 24 hours are cleaned up by an hourly job. This cleanup does not remove the buyer's preserved normal cart.

Shipping and payment

Shipping and payment can each be required by configuration. Virtual-only orders do not need a shipping method. Available methods still depend on Magento's normal address, country, cart and payment rules.

Pricing Visibility

You can show or hide prices on the Quick Order page. The setting affects the Quick Order presentation; it does not replace Magento's catalog pricing or customer-group rules.

Product images and product-type badges are configured separately, so each can be shown or hidden without changing the other choices.

Tier Prices

When enabled, tier prices appear as a hint so buyers can see available quantity breaks before ordering. Search and catalog results use the active storefront and customer context, including applicable final prices.

Test price visibility while signed in as each intended customer group. An administrator's catalog view is not a reliable check for customer-specific or group-specific prices.

Configurable and Bundle Options

Quick Order supports simple, configurable and bundle products. Each type can be enabled or disabled in configuration.

Configurable Products

When a buyer selects a configurable product, a dialog shows the available attributes. All required choices must resolve to a valid child product. The selected combination stays with the row and is retained in CSV export.

Bundle Products

Bundle products open a dialog with their bundle selections. Required options must be completed before the row can be submitted. Selection quantities are kept with the row.

The same product can appear on more than one row when its option combination differs. Matching product-and-option rows are the ones merged or replaced during import.

For file-based selection syntax, see CSV Import and Export.

Product Search

Quick Order searches by **SKU** and **product name**. Results appear after the configured minimum number of characters has been entered.

Results follow the active storefront and buyer context. A product must be enabled, visible for the storefront, available for sale and one of the product types allowed in Quick Order. The result count is limited to keep the search responsive.

Prices are resolved for the active customer group. Tier-price hints can be shown when price display and tier-price display are enabled.

Buyers can also use **Browse Catalog**, which provides a paginated product list. Its page size is configured separately from the search length.

Result caching

Search and Browse Catalog responses are served from a short-lived cache (five minutes) keyed by store, customer group, display settings, query and page. Product saves, product deletions and stock-item saves invalidate it automatically. Changes applied through a path that does not fire those events — for example direct database writes — can briefly serve a stale list until the cache expires.

Tips

- Search with the exact SKU when several product names are similar.
- The minimum search length is configurable in Admin.
- If an expected item is absent, verify its store assignment, visibility, salability and product type before clearing caches or reindexing.

Configurable and Bundle Orders

Quick Order can handle products that need more than a SKU and quantity. Configurable products open an attribute-selection dialog, while bundle products show their bundle choices and required quantities.

Each combination stays with its own row. This matters when a buyer orders the same configurable parent in several sizes or the same bundle with different components.

For recurring orders, export the completed list. The option data is retained and can be imported again, provided the product options still exist and remain available.

Fast Reorders

For a recurring order, the buyer can start with a previously exported Quick Order CSV, paste a known SKU list, or search for the products again. The preview provides a chance to update quantities and catch products that are no longer available.

Quick Order creates a new cart or order. It does not copy an old Magento order automatically. Exported purchasing lists are useful because they remain editable and can include configurable or bundle selections.

Guest Quick Buy

Guest Quick Buy suits stores that accept purchases without a customer account but still want a structured multi-item entry page.

Enable **Allow Guests** for page access. To let guests continue through the Direct Order flow, also enable **Allow Guest Direct Order**. These are separate controls by design.

If guest Direct Order is disabled, guests can still use **Add to Cart** when that action is available. Direct Order requires a valid email address and the address, shipping and payment details required by your store.

Test tax, shipping and payment availability with a realistic guest address before enabling the workflow publicly.

Procurement Lists

Buyers can export a spreadsheet as CSV, paste its rows, or upload the file. Quick Order validates the list and separates valid products from rows that need attention before anything is added.

Use `sku` and `qty` as the standard columns. Include `options` or `bundle_options` only when those product types are part of the list. Keep the delimiter consistent with the store configuration.

For teams that exchange approved lists, the Quick Order export provides a reusable format for the next purchase.

Sales Rep Order Entry

Staff can use Quick Order to turn a buyer's phone or email list into a Magento cart without opening each product page. Search is useful for short requests, while pasted CSV data suits longer SKU lists.

Quick Order uses the active storefront and customer context. If staff must order as a particular customer, first enter the correct customer session through your approved Magento workflow. Then verify customer-specific prices, addresses and payment options before submission.

Quick Order itself does not assign customers to sales representatives or replace a staff impersonation feature.

Time-Saving Checkout

Direct Order keeps item review, addresses, shipping totals and payment preparation in the Quick Order flow. It is most useful for buyers who already know their products and do not need the normal catalog-to-cart journey.

The workflow still follows Magento's checkout rules. Required addresses, shipping and payment must be available, and stock or quantity rules may change submitted rows before payment.

If the buyer already has a normal cart, enable the prompt and restoration settings so the temporary Quick Order checkout does not unexpectedly replace that work.

Configuration Fields

This reference lists the settings exposed by `mageb2b/quick-order` in Magento Admin.

Configuration paths are included for controlled deployments and `config:set`. Use Magento Admin for normal changes so field validation and scope inheritance still apply. The extension status display is not listed because it reports installation state rather than a configurable value.

General Settings

Field	Configuration path	Input	Scope
Enable Quick Order	`quickorder/general/enable`	Select	Default, Website, Store view
Allow Guests	`quickorder/general/allow_guests`	Select	Default, Website, Store view
Allowed Customer Groups	`quickorder/general/allowed_customer_groups`	Multi-select	Default, Website, Store view
Maximum Items	`quickorder/general/max_items`	Text	Default, Website, Store view
Maximum Item Quantity	`quickorder/general/max_item_qty`	Text	Default, Website, Store view

Visibility dependencies:

- `quickorder/general/allow_guests` is available when `quickorder/general/enable` is `1`.
- `quickorder/general/allowed_customer_groups` is available when `quickorder/general/enable` is `1`.
- `quickorder/general/max_items` is available when `quickorder/general/enable` is `1`.
- `quickorder/general/max_item_qty` is available when `quickorder/general/enable` is `1`.

Frontend Settings

Field	Configuration path	Input	Scope
Show in Top Navigation	`quickorder/frontend/show_in_topnav`	Select	Default, Website, Store view
Show in Customer Menu	`quickorder/frontend/show_in_customer_menu`	Select	Default, Website, Store view
Show in Footer	`quickorder/frontend/show_in_footer`	Select	Default, Website, Store view
Show Prices	`quickorder/frontend/show_prices`	Select	Default, Website, Store view
Show Tier Prices (Tooltip)	`quickorder/frontend/show_tier_prices`	Select	Default, Website, Store view
Minimum Search Length	`quickorder/frontend/search_min_length`	Text	Default, Website, Store view
Catalog Modal Page Size	`quickorder/frontend/catalog_modal_page_size`	Text	Default, Website, Store view
Show Product Type Badge	`quickorder/frontend/show_product_type_badge`	Select	Default, Website, Store view
Show Product Image	`quickorder/frontend/show_product_image`	Select	Default, Website, Store view

Visibility dependencies:

- `quickorder/frontend/show_in_topnav` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_in_customer_menu` is available when `quickorder/general/enable` is `1`.

- `quickorder/frontend/show_in_footer` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_prices` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_tier_prices` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_tier_prices` is available when `quickorder/frontend/show_prices` is `1`.
- `quickorder/frontend/search_min_length` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/catalog_modal_page_size` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_product_type_badge` is available when `quickorder/general/enable` is `1`.
- `quickorder/frontend/show_product_image` is available when `quickorder/general/enable` is `1`.

Allowed Product Types

Field	Configuration path	Input	Scope
Allow Simple Products	`quickorder/product_types/allow_simple`	Select	Default, Website, Store view
Allow Configurable Products	`quickorder/product_types/allow_configurable`	Select	Default, Website, Store view
Allow Bundle Products	`quickorder/product_types/allow_bundle`	Select	Default, Website, Store view

Visibility dependencies:

- `quickorder/product_types/allow_simple` is available when `quickorder/general/enable` is `1`.
- `quickorder/product_types/allow_configurable` is available when `quickorder/general/enable` is `1`.
- `quickorder/product_types/allow_bundle` is available when `quickorder/general/enable` is `1`.

CSV Import

Field	Configuration path	Input	Scope
Enable Bulk Import	`quickorder/import/enable_bulk_import`	Select	Default, Website, Store view
CSV Delimiter	`quickorder/import/csv_delimiter`	Text	Default, Website, Store view
Default Import Mode	`quickorder/import/import_mode_default`	Select	Default, Website, Store view

Visibility dependencies:

- `quickorder/import/enable_bulk_import` is available when `quickorder/general/enable` is `1`.
- `quickorder/import/csv_delimiter` is available when `quickorder/general/enable` is `1`.
- `quickorder/import/csv_delimiter` is available when `quickorder/import/enable_bulk_import` is `1`.
- `quickorder/import/import_mode_default` is available when `quickorder/general/enable` is `1`.
- `quickorder/import/import_mode_default` is available when `quickorder/import/enable_bulk_import` is `1`.

Order Actions

Field	Configuration path	Input	Scope
Allow Add to Cart	`quickorder/order_mode/allow_add_to_cart`	Select	Default, Website, Store view
Allow Direct Order	`quickorder/order_mode/allow_direct_order`	Select	Default, Website, Store view
Allow Guest Direct Order	`quickorder/order_mode/allow_guest_direct_order`	Select	Default, Website, Store view

Field	Configuration path	Input	Scope
Require Shipping Method	`quickorder/order_mode/require_shipping`	Select	Default, Website, Store view
Require Payment Method	`quickorder/order_mode/require_payment`	Select	Default, Website, Store view
Restore Previous Cart After Quick Order	`quickorder/order_mode/restore_previous_cart`	Select	Default, Website, Store view
Prompt When Cart Is Not Empty	`quickorder/order_mode/prompt_if_cart_not_empty`	Select	Default, Website, Store view
Default Action	`quickorder/order_mode/default_action`	Select	Default, Website, Store view

Visibility dependencies:

- `quickorder/order_mode/allow_add_to_cart` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/allow_direct_order` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/allow_guest_direct_order` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/allow_guest_direct_order` is available when `quickorder/order_mode/allow_direct_order` is `1`.
- `quickorder/order_mode/require_shipping` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/require_shipping` is available when `quickorder/order_mode/allow_direct_order` is `1`.
- `quickorder/order_mode/require_payment` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/require_payment` is available when `quickorder/order_mode/allow_direct_order` is `1`.
- `quickorder/order_mode/restore_previous_cart` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/restore_previous_cart` is available when

`quickorder/order_mode/allow_direct_order` is `1`.

- `quickorder/order_mode/prompt_if_cart_not_empty` is available when `quickorder/general/enable` is `1`.
- `quickorder/order_mode/prompt_if_cart_not_empty` is available when `quickorder/order_mode/allow_direct_order` is `1`.
- `quickorder/order_mode/default_action` is available when `quickorder/general/enable` is `1`.

Common Issues

Start by reproducing the issue in the same store view, customer group and login state as the buyer. Quick Order access, product visibility, prices and checkout methods all depend on that context.

The page returns a 404 (no-route) response

Confirm that Quick Order is enabled. For a signed-in buyer, check **Allowed Customer Groups**. For an unsigned visitor, check **Allow Guests**.

Navigation links have separate display settings. A missing link does not necessarily mean the route is disabled.

Search does not find a known product

Check the following in order:

1. The search text meets the configured minimum length.
2. The product belongs to the current website and is enabled.
3. Its catalog visibility and stock state allow it to be sold in this storefront.
4. Its product type is enabled in Quick Order.
5. Catalog and inventory indexers are current.

A row cannot be added

Verify the SKU, quantity and required product options. Also check Quick Order's row and per-item limits, followed by Magento's minimum quantity, maximum quantity, increment and stock rules.

A quantity changed before payment

Direct Order validates the list again against current product and stock rules. The page can adjust a quantity or remove an invalid line. Review the returned changes, correct the list if needed and continue only after the buyer accepts the result.

Direct Order is unavailable

Confirm **Allow Direct Order**. Guests also need **Allow Guests** and **Allow Guest Direct Order**.

If the action starts but cannot continue, check the required billing address, shipping address, guest email, shipping method and payment method. For a virtual-only order, no shipping method is expected.

No shipping or payment method appears

This usually comes from the regular Magento checkout rules rather than Quick Order itself. Test the same products and address in the normal cart. Review country restrictions, shipping conditions, cart totals, customer group and payment configuration.

On stores with the Mollie module installed, Quick Order registers a guarded version of Mollie's payment-method renderer so a missing `checkoutConfig.payment.mollie` cannot abort the payment step with a JavaScript error. If methods still do not render, check the browser console for a conflicting renderer override from another module or the theme.

The buyer's earlier cart was not restored

Check **Restore Previous Cart After Quick Order** and whether the Direct Order flow was started while a different active cart existed. Also check **Prompt When Cart Is Not Empty**. Reproduce once with a known item already in the normal cart.

Buttons do not respond

Open the browser console and network panel. If required JavaScript or static assets are missing, redeploy static content according to your normal release process and clear the relevant Magento caches.

CSV Import Problems

The preview contains no items

- Make sure the file is a `.csv` or `.txt` file.
- Match the file's delimiter to **CSV Delimiter** in configuration.
- Include `sku` and `qty` headers, or use SKU and quantity as the first two columns in a headerless file.
- Do not leave the file or pasted input empty.

A valid SKU is rejected

The product must be enabled, assigned to the current website and one of the product types allowed in Quick Order. Check storefront visibility and salability in the buyer's context as well.

Quantities become 1

A missing, invalid or non-positive imported quantity is normalized to `1`. Check the delimiter and the store's numeric format, then confirm that the quantity is in the expected column.

Configurable options are invalid

Use `attribute_code=value` and separate multiple selections with `|`, for example `color=Black|size=M`. The attribute must belong to the configurable product and the value must be available for that product.

Bundle options are invalid

Use `option_id:selection_sku:qty` and separate selections with `|`. Confirm that the option ID belongs to the bundle and that the selection SKU belongs to that option.

Duplicate rows behaved unexpectedly

Add increases the quantity when the product and its options match an existing row. **Overwrite** replaces the matching row's quantity and options. Rows with different configurable or bundle selections are treated as distinct.

See CSV Import and Export for complete examples.

FAQ

Can buyers search by SKU?

Yes. Quick Order searches SKU and product name after the configured minimum number of characters has been entered.

Can buyers browse instead of searching?

Yes. **Browse Catalog** shows a paginated catalog dialog. Its page size is configurable.

Which product types are supported?

Simple, configurable and bundle products are supported and can be enabled independently. Configurable and bundle products require their option selections.

Can a buyer paste a spreadsheet list?

Yes. The buyer can paste delimited text or upload a `.csv` or `.txt` file. The required fields are SKU and quantity, and the preview is shown before rows are applied.

Can the current list be saved for later?

The page can export the current rows to CSV. The exported file can be stored outside Magento and imported into a later Quick Order.

Does Quick Order show customer-specific prices?

Search and catalog results use the active storefront and customer context. Applicable final and tier prices are therefore resolved for that buyer. Price display can also be hidden in Quick Order configuration.

Can Quick Order be restricted to B2B customers?

Yes. Select the permitted customer groups and leave guest access disabled. An empty customer-group selection allows all groups.

Can guests use Quick Order?

Yes, when **Allow Guests** is enabled. Guest Direct Order requires the separate **Allow Guest Direct Order** setting. Without it, an allowed guest can still use Add to Cart when that action is enabled.

What is the difference between Add to Cart and Direct Order?

Add to Cart sends the prepared rows to Magento's normal cart. Direct Order prepares addresses, shipping, totals and payment through a temporary quote from the Quick Order page.

What happens to an existing cart during Direct Order?

Quick Order can preserve the buyer's normal cart while the temporary Direct Order quote is active and restore it afterward. A separate setting can prompt the buyer when the cart is not empty.

Does Direct Order bypass Magento checkout rules?

No. Product availability, quantity limits, addresses, shipping, taxes and payment still follow the store's Magento configuration.

Is there a public Quick Order REST or GraphQL API?

No. The module's interactive requests are storefront controllers protected by the Magento customer session and form key. They are not a public integration API.