Product Search

Quick Order Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Quick Order

Product Search

Quick Order searches by **SKU** and **product name**. Results appear after the configured minimum number of characters has been entered.

Results follow the active storefront and buyer context. A product must be enabled, visible for the storefront, available for sale and one of the product types allowed in Quick Order. The result count is limited to keep the search responsive.

Prices are resolved for the active customer group. Tier-price hints can be shown when price display and tier-price display are enabled.

Buyers can also use **Browse Catalog**, which provides a paginated product list. Its page size is configured separately from the search length.

Result caching

Search and Browse Catalog responses are served from a short-lived cache (five minutes) keyed by store, customer group, display settings, query and page. Product saves, product deletions and stock-item saves invalidate it automatically. Changes applied through a path that does not fire those events — for example direct database writes — can briefly serve a stale list until the cache expires.

Tips

- Search with the exact SKU when several product names are similar.
- The minimum search length is configurable in Admin.
- If an expected item is absent, verify its store assignment, visibility, salability and product type before clearing caches or reindexing.