



SOFTWARESILOS

Quick Order Extension

PDF Manual

MODULE

quick-order

LAST UPDATED

2026-03-29

Csv Import

Quick Order Extension · </quick-order/troubleshooting/csv-import>

No items imported

- Make sure the file has `sku` and `qty` columns
- Check that SKUs exist in the catalog
- Verify the configured CSV delimiter matches the file
- `.csv` and `.txt` are supported; other file types are rejected

Duplicates behaved differently than expected

- **Add** mode keeps existing rows and merges duplicate SKU/option rows by increasing quantity
- **Overwrite** mode replaces matching rows with imported data

Invalid options

For configurable or bundle products, review the options in your data. Use valid attribute values and bundle selections.

Header or column format issues

- Standard header names are `sku`, `qty`, plus optional fields
- Headerless files can work in positional format, but column order must match expected structure