



FAQ

Quick Order Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
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FAQ

Can buyers search by SKU?

Yes. Quick Order searches SKU and product name after the configured minimum number of characters has been entered.

Can buyers browse instead of searching?

Yes. **Browse Catalog** shows a paginated catalog dialog. Its page size is configurable.

Which product types are supported?

Simple, configurable and bundle products are supported and can be enabled independently. Configurable and bundle products require their option selections.

Can a buyer paste a spreadsheet list?

Yes. The buyer can paste delimited text or upload a `.csv` or `.txt` file. The required fields are SKU and quantity, and the preview is shown before rows are applied.

Can the current list be saved for later?

The page can export the current rows to CSV. The exported file can be stored outside Magento and imported into a later Quick Order.

Does Quick Order show customer-specific prices?

Search and catalog results use the active storefront and customer context. Applicable final and tier prices are therefore resolved for that buyer. Price display can also be hidden in Quick Order configuration.

Can Quick Order be restricted to B2B customers?

Yes. Select the permitted customer groups and leave guest access disabled. An empty customer-group selection allows all groups.

Can guests use Quick Order?

Yes, when **Allow Guests** is enabled. Guest Direct Order requires the separate **Allow Guest Direct Order** setting. Without it, an allowed guest can still use Add to Cart when that action is enabled.

What is the difference between Add to Cart and Direct Order?

Add to Cart sends the prepared rows to Magento's normal cart. Direct Order prepares addresses, shipping, totals and payment through a temporary quote from the Quick Order page.

What happens to an existing cart during Direct Order?

Quick Order can preserve the buyer's normal cart while the temporary Direct Order quote is active and restore it afterward. A separate setting can prompt the buyer when the cart is not empty.

Does Direct Order bypass Magento checkout rules?

No. Product availability, quantity limits, addresses, shipping, taxes and payment still follow the store's Magento configuration.

Is there a public Quick Order REST or GraphQL API?

No. The module's interactive requests are storefront controllers protected by the Magento customer session and form key. They are not a public integration API.