



Shipping Conditions

Shipping Conditions

Guide for Magento administrators, technical project owners, and implementation teams.

LAST UPDATED
2026-08-26

SOURCE
[Open this article online](#)

EXTENSION
[Magento 2 Extension Shipping Conditions](#)

Shipping Conditions

SoftwareSilo Shipping Conditions changes the shipping rates Magento has already collected. A rule can hide a method, leave it visible with an unavailable message, rename it, or change its price.

Rules can be limited by store view, customer group, date, cart and address data, products, or a specific customer. They are managed under **Stores > Shipping Conditions**.

A rule has four parts

1. **Scope** decides when and where the rule is active.
2. **Conditions** decide which quote or address matches.
3. **Targets** select the carrier methods affected by the rule.
4. **Actions** change each selected rate.

Start with [Create your first rule](#). Use one exact carrier and method while testing. An empty target list applies to every shipping method, so broad rules deserve extra care.

Common uses

- hide an express method for a destination or cart type
- rename a technical carrier label for customers
- add a handling amount to one method
- cap a shipping price at a minimum or maximum
- keep a method visible but explain why it is unavailable

The extension does not create carriers or calculate the original rate. Each carrier must already return a method before a Shipping Conditions rule can change it.

Reference

- [Choose carrier and method targets](#)
- [Configure actions](#)
- [Use customer conditions](#)
- [Resolve common issues](#)
- [Validate rule configuration](#)
- [FAQ](#)