GraphQL API

Sales Staff Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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EXTENSION
Magento 2 Extension Sales Staff

GraphQL API

The GraphQL package exposes staff data, staff groups, assigned customers and staff authentication to headless storefronts and integrations.

```
composer require mageb2b/staff-graph-ql:*
php bin/magento setup:upgrade
php bin/magento cache:flush
```

The package requires the Staff base extension (`mageb2b/staff`). This is a technical integration interface; plan it with the developer or agency that maintains the storefront.

Queries

Query	Returns	Authorization
`staff`	A filtered list of staff records	Admin or integration token only
`staffById(id: Int!)`	One staff record	Admin/integration, or the Staff account itself
`staffGroups`	A filtered list of staff groups	Staff, admin or integration token
`staffGroupById(id: Int!)`	One staff group	Staff, admin or integration token
`staffMyCustomers`	The customers assigned to the authenticated staff account	Staff token only — admin/integration calls are rejected
`staffCustomersByStaffId`	The customers assigned to a given staff record	Admin/integration, or the Staff account matching `staff_id`

Mutations

Mutation	Purpose	Authorization
`generateStaffToken(email, password)`	Sign a staff account in and receive a bearer token	Anonymous (staff credentials)

Mutation	Purpose	Authorization
`revokeStaffToken`	Invalidate the current staff token	Staff token only
`requestStaffPasswordReset(email)`	Send the staff password-reset email	Anonymous
`resetStaffPassword(token, new_password, confirm_password)`	Set a new password with the emailed token	Anonymous (e-mailed reset token)
`createStaffCustomerToken(customer_id)`	Create a customer token for impersonating an assigned customer	Staff, admin or integration

Staff identity data includes name, email, phone, status, website, customer access and creation/edit permissions. Customer impersonation through `createStaffCustomerToken` follows the same assignment rules as the storefront **My Customers** area — it does not bypass customer assignment.

Tokens issued by `generateStaffToken` authenticate as the Staff user type, not as an admin or integration. Since version 1.1.0 of the package, staff directory queries (`staff`, and `staffById` for other accounts) reject that token type — use an admin or integration token for directory reads.

Test sign-in, token expiry and customer authorization in staging before exposing the schema to a production storefront. Inspect the installed schema with an introspection query if your version differs.

Related

- API Integration
- Installation and Setup