



SOFTWARESILOS

Sales Staff Extension

PDF Manual

MODULE

staff

LAST UPDATED

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Order Management

Sales Staff Extension · /staff/addons/order-management

The Order Management add-on (MageB2B_StaffOrderManagement) enables **order editing** from the staff frontend (for assigned customers), including an “edit order mode” workflow.

Installation

```
composer config bearer.repo.softwaresilo.io <token>
composer config repositories.softwaresilo composer
https://repo.softwaresilo.io/
composer require mageb2b/staff-ordermanagement:*
php bin/magento module:enable MageB2B_StaffOrderManagement
php bin/magento setup:upgrade
php bin/magento cache:flush
```

What It Adds

- A permission/flag per staff user: `can_edit_orders`
- Frontend routes to enter/exit order edit mode and to save order comments
- A configuration section for allowed states and rule bypasses (min qty / min order amount / backorders)

Screenshot placeholder: “Edit order” action in staff order view

Admin Setup (Per Staff User)

1. Go to **Staff > All Staff**
2. Edit a staff user
3. Enable **Can edit orders** (field name may vary by UI)

Configuration

Location: **Stores > Configuration > MageB2B > Staff > Order edit**

- `staff/order_edit/allowed_order_state`
 - Select which order states are editable (e.g. new)
- `staff/order_edit/disregard_min_qty_min_sale_qty`
 - Allow staff orders that ignore min qty / min sale qty rules
- `staff/order_edit/disregard_min_order_amount`
 - Allow staff orders that ignore minimum order amount rules
- `staff/order_edit/allow_backorders`
 - Allow staff to order with backorders even if disabled for customers

Email Template

Location: **Stores > Configuration > MageB2B > Staff > Email settings**

- `staff/email/staff_edited_order_template`
 - Template used when a staff user edited an order.

Notes

- Order editing is additionally restricted by the configured allowed order states.
- This add-on does not change admin order editing; it targets staff frontend workflows.