



FAQ

Sublogin Documentation

Guide for Magento administrators, technical project owners, and implementation teams.

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FAQ

Is a sublogin a separate Magento customer?

No. A sublogin has separate credentials and identity but remains attached to the main Magento customer account.

Can a customer and sublogin use the same email?

No. Login and password-reset handling require a unique address within Magento's configured customer account-sharing scope.

Can a sublogin see only their own orders?

Yes. **Restrict order view for sublogins** is enabled by default. Disable it only when company-wide order visibility is intended.

Can the main customer sign in as a sublogin?

Yes, when impersonation is enabled. The storefront shows the active sublogin context and a link back to the main account. The main customer does not need the sublogin's password.

Are roles included in the base package?

No. Product, cart, checkout and reusable role permissions require `mageb2b/sublogin-role`. The base package still provides core account-management permissions.

Does Order Approval require Role?

No. Without Role, the main customer approves or declines the order. Role is needed for group-based pre-approval and reusable approver permissions.

Can approval use several amount tiers?

No. Each sublogin has an approval flag and one subtotal threshold. Optional group approval follows the group hierarchy, not separate amount bands.

What budget periods are available?

Fixed and recurring day, month and year limits are available, plus a per-order limit. Per Order is implemented but is not selected in the default allowed-type list.

Does Budget have a REST API?

No. It exposes PHP service contracts for Magento modules but does not register REST or SOAP routes. The separate Sublogin API manages sublogin records only.

Can a buyer receive a temporary next-order allowance?

Yes, with `mageb2b/sublogin-budget-one-time`. The latest active one-time allowance overrides normal budgets for the next successful order and is then deactivated.

Is a separate Custom Catalog extension required?

No. Sublogin Custom Catalog owns its own assignments. If SoftwareSilo Custom Catalog is also installed, the two product sets can be combined.

Are reports an add-on?

No. Order and product reports are features of the current Sublogin base package. Do not install the retired `mageb2b/sublogin-report` package.

Can guests request a sublogin?

Yes, when public signup is enabled. New requests are inactive by default. Matching a parent email is not identity verification, so review the applicant before activation.

Should plain passwords be sent by email?

No. Keep plain-password email disabled and use the account setup, confirmation or password-reset flow.

Are Hyvä templates included in the base package?

No. Install the base Hyvä bridge and the matching bridge for each Role, Budget, Custom Catalog or Order Approval storefront feature you use.