



# Builder and connections

Workflow

Guide for Magento administrators, technical project owners, and implementation teams.

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The builder has three working areas: triggers and quick actions on the left, the graph canvas in the middle, and the selected node's properties on the right.

## Add and configure a node

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1. Add a trigger from the event catalogue or use **Add Trigger** for another supported trigger type.
2. Add actions from **Quick Actions**. Expand advanced actions for Set Variable, Webhook, Comment and Wait.
3. Select a node on the canvas.
4. Complete its properties on the right.
5. Click outside the field or move focus before saving so the last edit is committed by the browser control.

Use names that state the business step, such as **Route business account**, rather than names that repeat the node type.

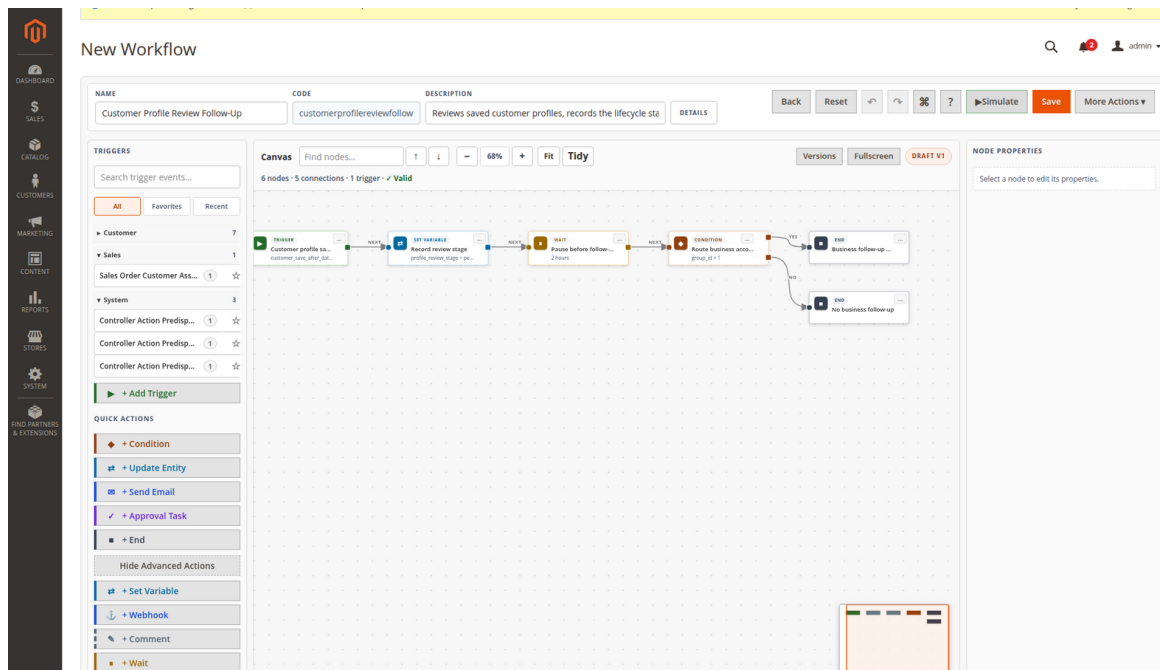
## Connect the graph

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Hover over a source node, drag from its labelled output port and drop on the destination's **IN** port. Normal nodes expose **NEXT**. Conditions expose **YES** and **NO**. Switch nodes expose their configured cases plus a default route. Human tasks expose only the enabled decisions.

Select a connection when you need to remove it. The node menu can duplicate or delete a node, but deleting a node also removes its connections.

**Fit** centers the complete graph. **Tidy** arranges it automatically. The minimap helps with a graph larger than the visible canvas. Search, undo, redo, keyboard shortcuts and the command palette are available from the builder toolbar.



## Connection checks before saving

- One supported trigger starts the intended flow.
- Every executable non-End node has an outgoing route.
- Every condition or switch outcome is connected to its intended destination or deliberately stops there.
- Decision ports match the decisions enabled on the Human Task node.
- No detached node is being mistaken for part of the flow.
- The builder reports **Valid**.

Long graphs are easier to review when paths stay left-to-right and alternate branches are placed above or below the main line.