



First workflow

Workflow

Guide for Magento administrators, technical project owners, and implementation teams.

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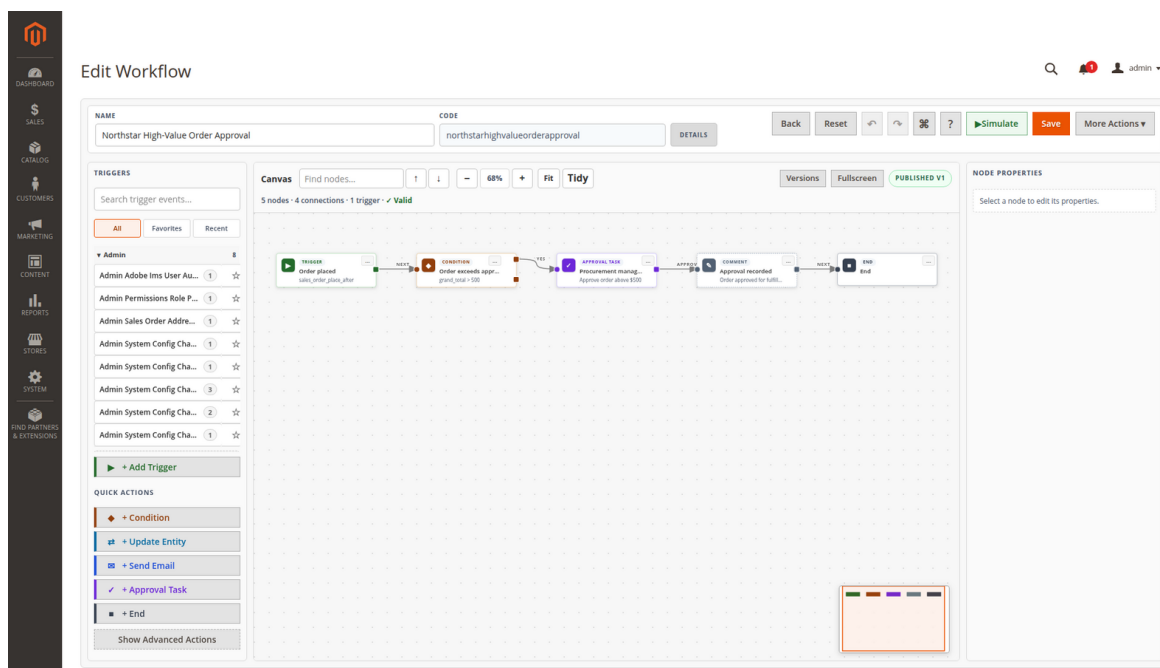
First workflow

This example sends orders above a chosen total to a procurement manager before fulfillment continues. Build it in a staging store first, using a product and customer created for testing.

Create the definition

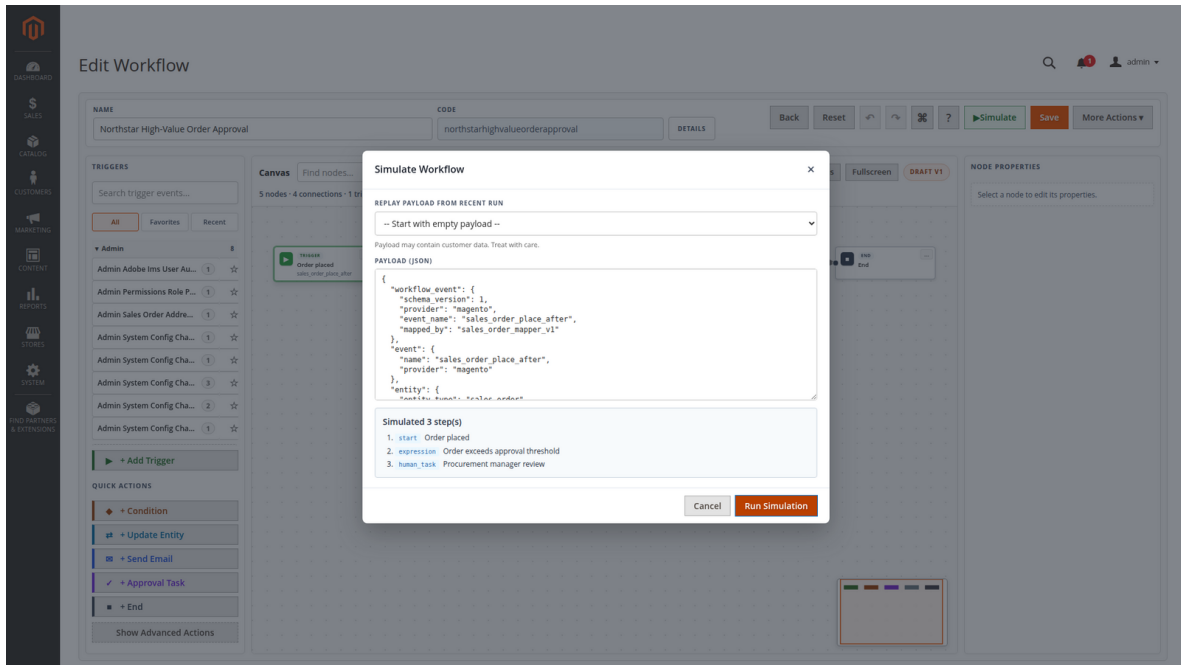
1. Open **Content > Workflow > Workflow Definitions**.
2. Click **New Workflow**.
3. Enter a clear name and a stable code. The code cannot be changed after the definition is created.
4. Add the **Sales Order Place After** trigger.
5. Add a condition named **Order exceeds approval threshold**.
6. Set the rule to compare the event entity's **grand_total** with the threshold that matches the test order.
7. Add an approval task named **Procurement manager review** and keep only the decisions your process supports.
8. Add a Comment action that records the approval in the workflow audit trail, then add an End node.

Connect the trigger's **NEXT** port to the condition. Connect the condition's matching branch to the approval task, the task's decision port to the follow-up action, and that action to End. A condition branch without a connection stops at the condition; use an explicit End node when the canvas should name that outcome.



Validate and simulate

The builder shows **Valid** only after the graph, node settings and connections pass validation. Click **Simulate** and provide an event payload whose order total exceeds the threshold. Simulation should reach the approval task and stop there. It does not create a real task or send side effects.



Publish and run the real path

1. Save the definition.
2. Use **More Actions > Publish** and confirm the prompt.
3. Place a controlled Magento order above the threshold.
4. Wait for the event-trigger and run-start consumers to process their queues.
5. Open **Content > Workflow > Workflow Tasks**.
6. Review the order context, add a useful decision comment and approve the task.
7. Confirm that the task closes and the workflow's latest run becomes **Completed** after the resumed run is processed.

Publishing makes the version executable. Saving a draft alone does not.